



SERVICE ACTION K243: CLIMATE CONTROL CENTER VENT

SERVICE BULLETIN

26-MAR-15

NO.: 6-262NAS

SECTION: GENERAL
INFORMATION

MARKET: CAN / USA

DESCRIPTION

An issue has been identified on a limited number of 2014 model year F-TYPE (X152) vehicles where the Climate Control System center vent does not go up and/or down or 'sticks' halfway and is unable to return to the closed position.

AFFECTED VEHICLES

The VIN range of affected vehicles is K00001-K07430.

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (K243) prior to undertaking any rework action.

Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of any necessary rework action. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K243NAS: *Service Action: Climate Control Center Vent Inoperative*, for detailed repair instructions.

PARTS

NOTE: when ordering parts, order the expected percentage demand of parts identified only.

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PART
Fascia vent (Black)	T2R11470PAJ	1	9
Fascia vent (Graphite Grey)	T2R11470LMF	1	11

TOOLS

Refer to the Technical Bulletin noted above for any required tools

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code 'K243' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **30 November 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
K243	B	Reconfigure heating ventilation and air conditioning control module	86.99.83	0.20	-	-
		Check operation of centre vent	05.10.20	0.20	-	-
K243	C	Reconfigure heating ventilation and air conditioning control module	86.99.83	0.20	-	-
		Check operation of centre vent	05.10.20	0.20	-	-
		Drive in/drive out	10.10.10	0.10	-	-
K243	D	Reconfigure heating ventilation and air conditioning control module	86.99.83	0.20	-	-
		Check operation of centre vent	05.10.20	0.20	-	-
		Climate control centre vent - Renew (Black)	80.15.48	0.20	T2R11470PAJ	1
K243	E	Reconfigure heating ventilation and air conditioning control module	86.99.83	0.20	-	-
		Check operation of centre vent	05.10.20	0.20	-	-
		Climate control centre vent - Renew (Black)	80.15.48	0.20	T2R11470PAJ	1
		Drive in/drive out	10.10.10	0.10	-	-
K243	F	Reconfigure heating ventilation and air conditioning control module	86.99.83	0.20	-	-
		Check operation of centre vent	05.10.20	0.20	-	-
		Climate control centre vent - Renew (Graphite)	80.15.48	0.20	T2R11470LMF	1
K243	G	Reconfigure heating ventilation and air conditioning control module	86.99.83	0.20	-	-
		Check operation of centre vent	05.10.20	0.20	-	-
		Climate control centre vent - Renew (Graphite)	80.15.48	0.20	T2R11470LMF	1
		Drive in/drive out	10.10.10	0.10	-	-

Normal Warranty policies and procedures apply