

**UPDATE PRIOR TO SALE UPS7214-3B:  
INFOTAINMENT ENHANCEMENT**
**SERVICE  
BULLETIN**
**26-FEB-15**
**NO.: 6-261NAS**
**SECTION: GENERAL  
INFORMATION**
**MARKET: USA**
**DESCRIPTION**

An issue has been identified on a limited number of 2015 model year XJ (X351) vehicles where the software for the Integrated Audio Module (IAM) and Touch Screen requires updating.

**AFFECTED VEHICLES**

The VIN range of affected vehicles is V74900-V83543.

**ACTION TO BE TAKEN**

Check DDW to ensure that the vehicle is affected by this program (K259) prior to undertaking any rework action.

Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin UPS7214-3bNAS, *Update Prior to Sale: Infotainment Enhancement*, for detailed repair instructions.

**PARTS**

No parts required.

**TOOLS**

Refer to the Technical Bulletin noted above for any required special tools.

**WARRANTY**

**NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**K259**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **05 August 2015** closure date must be submitted for payment within 30 calendar days of completion of the repair.

**NOTE: the Integrated Audio Module (IAM) may also be referred to as Audio Front Control Module.**

**NOTE: the Touch Screen may also be referred to as Front Control/Display Interface Module (FCDIM) and/or High Level Display Front (HLDF).**

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
<b>K259</b>	<b>B</b>	Configure Integrated Audio Module (without SDD connected)	86.99.72	0.70	-	-
		Configure Touch Screen	86.98.03.01	0.10	-	-
<b>K259</b>	<b>C</b>	Configure Integrated Audio Module (without SDD connected)	86.99.72	0.70	-	-
		Configure Touch Screen	86.98.03.01	0.10	-	-
		Drive in/drive out	10.10.10	0.20	-	-

*Normal Warranty policies and procedures apply*