

TECHNICAL BULLETIN  
K264 UPS8314-1bNAS1  
08 JAN 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 100-00**

**AFFECTED VEHICLE RANGE:**

**XF (X250)**  
**Model Year:** 2015  
**VIN:** U24391-U61530

**MARKETS:**

**CONDITION SUMMARY:**

**Situation:** An issue has been identified on a limited number of 2015 model year XF (X250; 3.0 Sport and 3.0 AWD Sport only) vehicles where the floor mats are not present upon receipt of the vehicle.

**Action:** Retailers are required to **HOLD** only affected vehicles that are within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

**PARTS:**



**NOTE: \* when ordering parts, order only the expected percentage demand of parts identified**

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % of VEHICLES REQUIRING PARTS*
Floor mats - 3.0 Sport	C2Z25023LFN	1	100
Floor mats - 3.0 AWD Sport	C2Z23177LFN	1	100

**SPECIAL TOOLS:**

Refer to Workshop Manual / Service Instruction for any required tools

**WARRANTY:**



**NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.**

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one

visit.

Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIX to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **05 July 2015** closure date must be submitted quoting Program Code '**K264**' together with the relevant Option Code from the table. The SRO and part information listed have been included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE
K264	B	Fit floor mats - 3.0 Sport	05.10.10	0.10	C2Z25023LFN	1
K264	C	Fit floor mats - 3.0 Sport Drive in/drive out	05.10.10 10.10.10	0.10 0.20	C2Z25023LFN -	1 -
K264	D	Fit floor mats - 3.0 AWD Sport	05.10.10	0.10	C2Z23177LFN	1
K264	E	Fit floor mats - 3.0 AWD Sport Drive in/drive out	05.10.10 10.10.10	0.10 0.20	C2Z23177LFN -	1 -

Normal Warranty policies and procedures apply

### **SERVICE INSTRUCTION:**

1. Install the floor mats into the vehicle.