

TECHNICAL BULLETIN
JTB00396NAS1
05 JAN 2015



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION: 501-10

'Creak' Noise From Front Seat Frame

AFFECTED VEHICLE RANGE:

XF (X250)

Model Year: 2012-2014
VIN: S59738-S97148

F-TYPE (X152)

Model Year: 2014
VIN: K00001-K03184

XK Range (X150)

Model Year: 2012-2014
VIN: B39014-B52471

XJ Range (X351)

Model Year: 2012-2014
VIN: V40111-V55188

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A 'creak' noise from the base of the front seat may be evident.

Cause: This may be caused by insufficient lubricant during the assembly process.

Action: Should a customer express this concern, follow the Service Instruction outlined below

PARTS:



NOTE: Nyogel 774L grease to be sourced from the Squeaks & Rattles kit; refer to Technical Bulletin JTB00231NAS and Service Bulletin 1-248NAS for more information and how to replenish the items in the Squeaks & Rattles Kit when necessary.

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Syringe

Quantity: 1

TOOLS:

No Tools Required

WARRANTY:



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.



NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Apply Nyogel 774L grease to seat frame	05.10.20	0.2	42	T2R2696



NOTE: Normal Warranty procedures apply.

SERVICE INSTRUCTION:

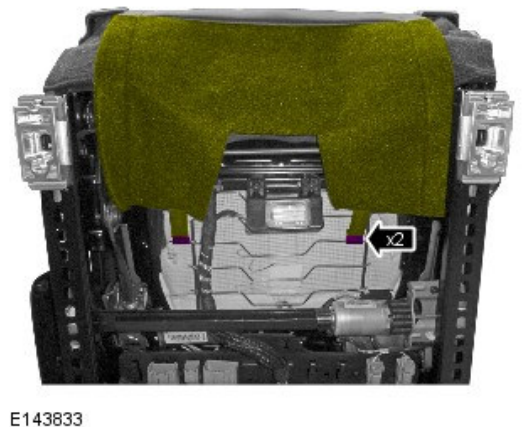



NOTE: Some variation in the illustrations may occur, but the essential information is always correct.

1. Adjust the affected front seat to the highest and most forward position.

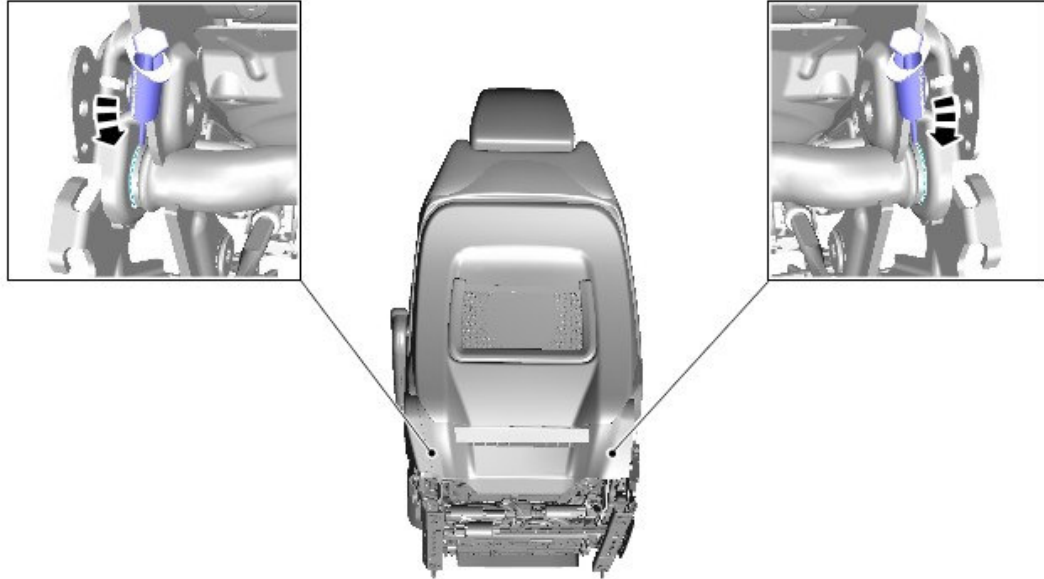


2. Release the trim hooks from the bottom of the seat base.



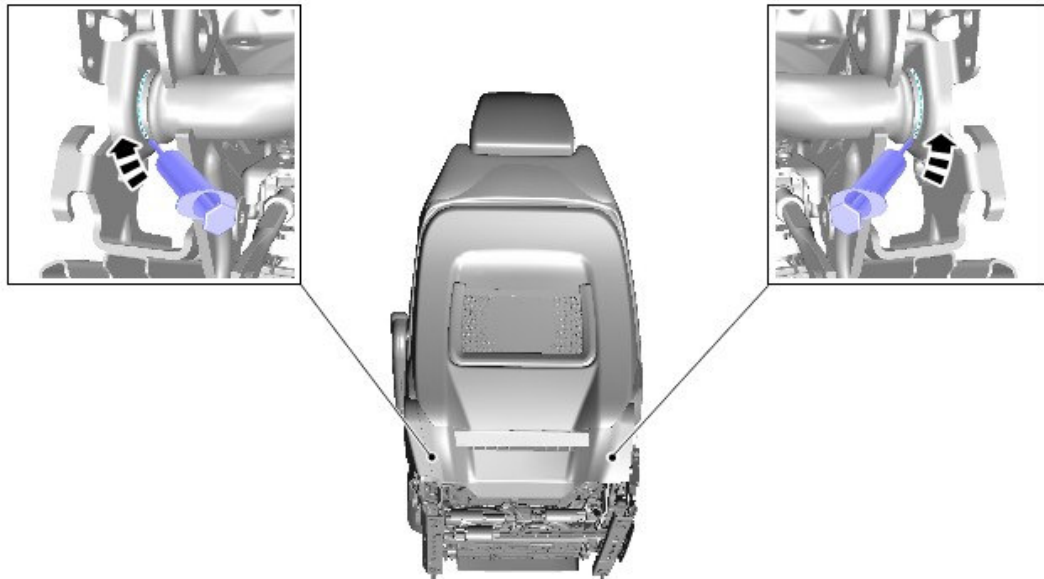
3.  **NOTE:**
 Apply
 Nyogel
 774L
 grease to
 both sides
 of the seat
 frame in
 the areas
 shown.

Using a suitable syringe and Nyogel 774L grease from the Squeaks & Rattles Kit, lubricate the seat base rear crossmember from the top to the bottom.



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4. From the bottom position, apply Nyogel 774L lubricant from bottom to top position.



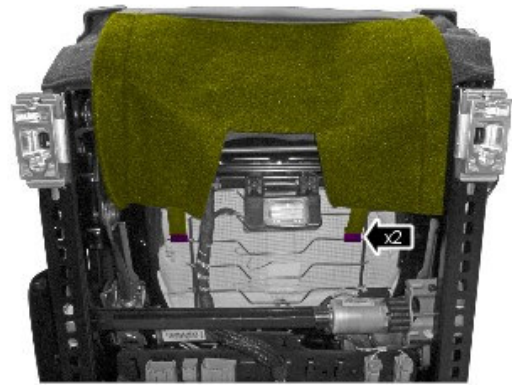
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5. Sit on the seat and operate the height of seat from highest to lowest position, then return to the highest position.
- Repeat this step ten times.



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6. Install the trim hooks back to the bottom of the seat base.



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7. Return the seat to the original position.