



**UPDATE PRIOR TO SALE UPSO215-2b: 3.0L V6
CONNECTING ROD SECURING BOLTS**

**SERVICE
BULLETIN**

13-JAN-15 | No.: 6-257USA | SECTION: GENERAL INFORMATION | MARKET: USA

*THIS SERVICE BULLETIN UPDATES 6-257USA AND
REMOVES THE QUALITY ASSURANCE STOP SALE*

UPDATE

After detailed technical investigations, it has been confirmed that the four affected XF vehicles do not require any remedial action and these vehicles may now be sold.

Further detailed investigation has now confirmed the engines in these vehicles are unaffected.

With immediate effect, this Update Prior to Sale notice is rescinded.

AFFECTED VEHICLES

The VINs of affected vehicles and retailers are:

U61653	5320 Jaguar Palm Beach	(Sold)
U60702	5544 Cherry Hill Classic Cars	(Retailer stock)
U62909	5544 Cherry Hill Classic Cars	(Retailer stock)
U62555	5641 Warren Henry Jaguar	(Retailer stock)

ACTION TO BE TAKEN

On the provision that no other campaigns (Service Action, Recall, and/or UPS) are applicable, vehicles covered by UPSO215-1b are now cleared for sale.

Thank you for your cooperation in this matter. Jaguar Land Rover apologizes for any inconvenience this may cause.



OWNER NOTIFIED SERVICE ACTION K225: CHARGE AIR RADIATOR DUCT BOLT TORQUE RELAXATION

SERVICE BULLETIN

14-JAN-15

NO.: 6-236USA
(issue 2)

SECTION: GENERAL
INFORMATION

MARKET: USA

CHANGES ARE HIGHLIGHTED IN GRAY

NOTE: this Service Action has been upgraded to Owner Notified status.

This bulletin is reissued with an additional part and to advise of an updated Service Instruction.

DESCRIPTION

An issue has been identified on a limited number of 2013 model year Jaguar XF (X250) vehicles, fitted with the 2.0L GTDi engine only, where a 'Restricted Performance' message and the engine Malfunction Indicator Lamp (MIL) are displayed in the Instrument Cluster due to Charge Air Radiator duct bolt torque relaxation.

AFFECTED VEHICLES

The VIN range of affected vehicles is S51675-U00808.

OWNER NOTIFICATION

Mailing of owner notification letters is expected to occur on or before 27 February 2015.

ACTION TO BE TAKEN

Retailers are required to check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action. Retailers are required to **HOLD** only affected vehicles within your control and refrain from releasing the vehicles for new or used vehicle sale pending completion of the rework action.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Refer to Technical Bulletin K225NAS: *Charge Air Radiator Duct Bolt Torque Relaxation*, for the updated Service Instruction.

PARTS

* - when ordering parts, order only the expected percentage demand of parts identified

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Bolt	C2D2734	2	100
Bolt/Washer	C2D4727	2	100
Nut	C2P2765	4	100
Washer	C2P23515	2	100

TOOLS

Refer to the Technical Bulletin referenced above for any required tools

WARRANTY

NOTE: check DDW to ensure that the vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Repair procedures are under constant review, and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

Warranty claims must be submitted quoting Program Code 'K225' along with the relevant Option Code. SRO and parts information is included for information only. The drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 July 2016** closure date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS / SUNDRY CODE	QTY. / VALUE*
K225	D	Charge air radiator end tank - Rework	18.91.52	2.70	C2D2734 C2D4727 C2P2765 C2P23515	2 2 4 2
		Read and clear DTCs	86.99.78	0.20	-	-
K225	E	Charge air radiator end tank - Rework	18.91.52	2.70	C2D2734 C2D4727 C2P2765 C2P23515	2 2 4 2
		Read and clear DTCs	86.99.78	0.20	-	-
		Drive in/drive out	10.10.10	0.20	-	-

Normal Warranty policies and procedures apply

SERVICE ACTION K225: SAMPLE OWNER LETTER - USA

Service Action K225: Charge Air Radiator Duct Bolt Torque Relaxation

Vehicle Affected: Jaguar XF
Model Year: 2013

Dear Jaguar XF Owner,

Jaguar Land Rover North America, LLC is providing a no charge Customer Satisfaction program to owners of 2013 model year Jaguar XF vehicles fitted with the 2.0L GTDi engine.

What is the issue?

Your vehicle may experience 'Restricted Performance' along with the engine Malfunction Indicator Lamp (MIL) - 'Check Engine Light' - illuminated in the Instrument Cluster due to Charge Air Radiator duct bolt torque relaxation.

What will Jaguar and your Jaguar Retailer do?

Your authorized Jaguar retailer will rework the engine Charge Air Radiator end tanks. There will be no charge for this repair.

What should you do?

Please contact your authorized Jaguar retailer at your earliest convenience to schedule an appointment to have Program Code K225 completed on your vehicle.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately three (3) hours, although your retailer may need your vehicle for a longer time due to service scheduling requirements.

Attention Leasing Agencies: Please forward this notification to the lessee within TEN days.

Moved or no longer own a Jaguar?

If you are no longer the owner of this vehicle, Jaguar would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Jaguar retailer, please contact the Jaguar Customer Relationship Centre at 800-4JAGUAR (800-452-4827).

You may also contact Jaguar by e-mail. Visit the website <http://www.jaguarusa.com> and send an email from the 'Contact Jaguar' section.

If you have the need to contact Jaguar by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Centre
555 MacArthur Boulevard
Mahwah, NJ 07430-2327

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Jaguar, in cooperation with your authorized retailer, will strive to minimize any inconvenience to you caused by this campaign.

Sincerely,



Peter Pochapsky
Customer Experience Manager