

- ATTENTION:**
- GENERAL MANAGER
  - PARTS MANAGER
  - CLAIMS PERSONNEL
  - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

## SERVICE BULLETIN

**APPLICABILITY:** 2015-16MY Outback

**NUMBER:** 12-196-15

**SUBJECT:** Design Changes to Rear Spoiler and Rear Gate

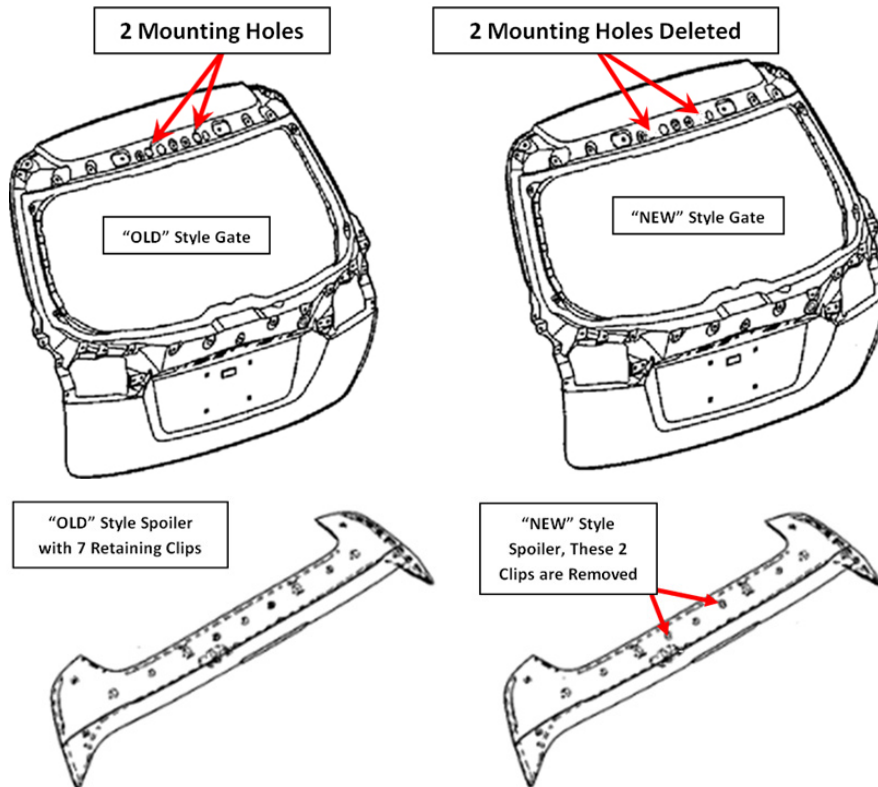
**DATE:** 12/16/15

**INTRODUCTION:**

This Service Information bulletin provides design change information regarding the rear gate panel assembly, the rear spoiler assembly and their interchangeability.

**PART INFORMATION:**

PART NAME	NEW PART	OLD PART	NOTES
SPOILER ASSY ROOF	96031AL01B##	96031AL01A##	
PANEL COMPL R GATE	60809AL00B9P	60809AL00A9P	w/o PRG
	60809AL01B9P	60809AL01A9P	w/ PRG
GROMMET SHEET D30	909230046	-	Qty. 2 req'd.
## is replaced by the applicable color code			
PRG (Power Rear Gate)			



*Continued...*

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

The photo below shows the underside of the spoiler (“Old”-style) with 7 mounting clips. The 2 clips circled in green must be removed to utilize an “Old”-style spoiler on a “New”-style gate panel which does not have holes for them.



#### INTERCHANGEABILITY INFORMATION:

- When using a “New”-style spoiler (5 retaining clips) on an “Old”-style rear gate panel, the two holes in the rear gate panel intended to receive the clips circled in green in the photo above must be sealed using 2 of the self-adhesive Grommet Sheets listed in the parts table.
- When using an “Old” -style spoiler (7 retaining clips) on a “New”-style rear gate panel, the clips circled in green in the photo above must be removed as there are no holes in the new gate panel to receive them.  
**NOTE:** It is not necessary to seal the 2 holes left in the spoiler after removing the clips.
- A “New”-style spoiler (5 clips) on a “New”-style rear gate panel is a direct fit.
- An “Old”-style spoiler (7 clips) on an “Old”-style rear gate panel is a direct fit.

#### SERVICE PROCEDURE / INFORMATION

Follow the service procedure in the applicable Service Manual for removal and installation of the spoiler. **IMPORTANT:** Before final spoiler installation, confirm all the retaining clip seals (grommets) are in place to prevent any water seepage into the rear gate. Torque the retaining nuts to 7.5Nm (5.5 ft. lbs.).

#### IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.