LEXUS

Technical Service Information Bulletin

Enform Apps and Data Services Download and installation Process

Service Category   Audio/Visual/Telematics

Section   Navigation/Multi Info Display   **Market** USA

Lexus Supports
ASE Certification **ASE**

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2016	CT200H, ES300H, ES350, GS F, GS350, GS450H, GX460, IS200T, IS300, IS350, LS460, LS600H, LX570, NX200T, NX300H, RC F, RC350, RX350, RX450H	
2015	CT200H, ES300H, ES350, GS350, GS450H, GX460, IS250, IS350, LS460, RC F, RC350	
2014	CT200H, IS250, IS350	

Introduction

A download and installation process is required to activate the Enform™ suite of Apps & Data Services before they are used for the first time on new vehicles. The download and installation process may also need to be performed under other circumstances such as following a head unit replacement or after the customer's personal settings are erased. The download and installation process requires between 3 and 15 minutes to complete, depending on the file size, cellular connection speed, and other factors. Following the download and installation process, small Enform™ App updates may also occur via an over the air update system. Follow the procedure below to perform the download and installation process.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty	—	—	—	—

Enform Apps and Data Services Download and installation Process

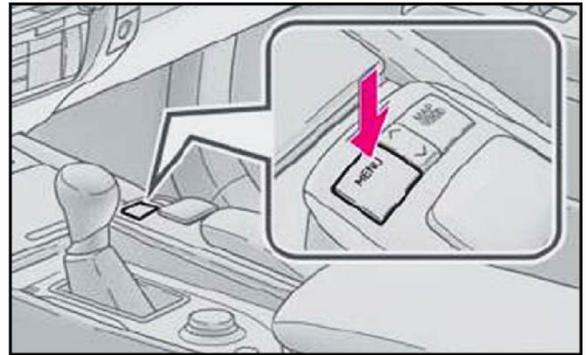**Initialization/Update Procedure**

> **NOTE**
>
> **An Enform™ compatible phone and an active Enform™ account are necessary to perform installation or updates.**

1. Refer to the *"Lexus Bluetooth® Compatibility Information"* link on the Technical Information System (TIS), under Diagnostics:Telematics, to verify phone compatibility.

2. Connect the phone to the vehicle via Bluetooth®. Follow the steps outlined in the *"Quick Pairing"* instructions on TIS.

3. Open the Enform™ App on the phone and sign in with your dealer Enform™service troubleshooting license e-mail address and password.

4. Press the Menu button.

   Figure 1.

   > **NOTE**
   >
   > **Depending on the vehicle, the Menu button can be located next to the Remote Touch or on the navigation screen.**

5. Select *LEXUS App Suite.*

   Figure 2.

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Initialization/Update Procedure

6. Select Ok.

    Figure 3.

    > **NOTE**
    >
    > **A compatible phone connected via Bluetooth®, the Enform application on the phone, and a valid account are required to download and install the Apps.**
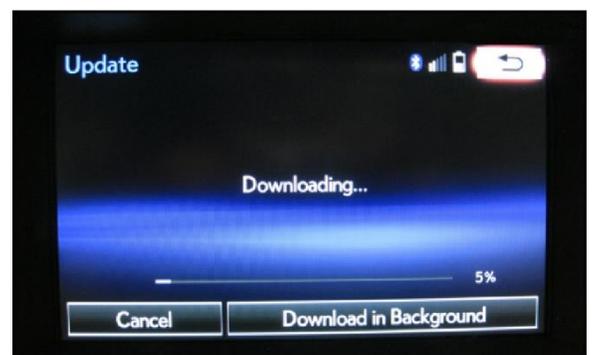

7. Select *Now* to start updating the Apps.

    Figure 4.

8. A screen will appear indicating the Apps are downloading.

    Figure 5.

Enform Apps and Data Services Download and installation Process

Initialization/Update Procedure

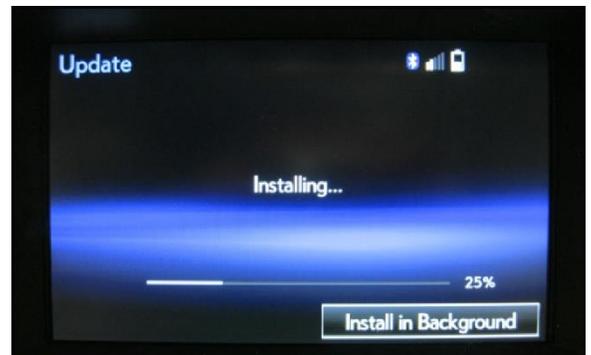9. Select *Install* once the Apps have downloaded.

Figure 6.

10. Select *Continue* to start the installation of Apps.

Figure 7.

11. A screen will apeear indicating the Apps are installing.
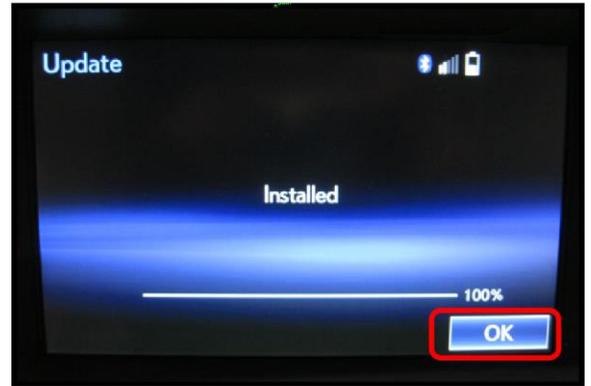
Figure 8.

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12. Select *OK* once the Apps have installed.

Figure 9.

13. Once the update is complete, the available Apps will be listed on the *LEXUS App Suite* Screen.

Figure 10.

14. The installation/update is now complete.