

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE


SERVICE BULLETIN

APPLICABILITY: 2015MY Outback Models with Power Rear Gate (PRG)

NUMBER: 07-101-15
DATE: 11/20/15

SUBJECT: Logic Change to Power Rear Gate Control Module

INTRODUCTION

This bulletin announces a logic change to the PRG control module designed to help protect the gate latch and actuator assembly from damage. If the operator tries to re-open the PRG manually while it is in the process of latching electrically, the latch and actuator assembly will most likely be damaged. When the latch mechanism is damaged, the rear gate will not close properly and the door / gate ajar warning indicator  in the combination meter will be displayed.

PRODUCTION CHANGE INFORMATION:

The new PRG control module was incorporated into production at the start of the 2016MY.

PART INFORMATION

The part number of the new control module is: **63350AL00C**. The part number for the latch and acuator assembly remains unchanged.

SERVICE PROCEDURE / INFORMATION

- If diagnosis confirms the rear gate is not latching properly, replace the rear gate latch and actuator assembly along with the PRG control module as a set. No attempt should be made to repair the damaged latch mechanism and / or the actuator.
- Follow the Service Procedure in the applicable Service Manual when replacing both of these components.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period or covered by a Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
PRG LATCH W/ AUTO CLOSER & PRG CONTROL MODULE REPLACEMENT	A850-966	UQZ-48	0.9

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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