

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2012-15MY Impreza 2.0L Models
2013-15MY XV Crosstrek Models

NUMBER: 12-194-15
DATE: 11/11/15

SUBJECT: Eliminating Gap between Headlamp and Bumper Cover

INTRODUCTION

This bulletin announces a design change to the front bumper corner mounting bracket to address concerns of a gap between the top edge of the cover and the headlamp assembly as shown below.



PRODUCTION CHANGE INFORMATION:

The new bumper corner brackets were incorporated into production per the table below:

MODEL	STARTING VIN
Impreza 4-Door	F*024034
Impreza 5-Door & XV Crosstrek	F*322591

PART INFORMATION

DESCRIPTION	NEW PART NUMBER	APPLICATION	OLD PART NUMBER
BRACKET FRONT BUMPER CORNER	57707FJ001	R/ HAND	57707FJ000
	57707FJ011	L/HAND	57707FJ010

Continued...

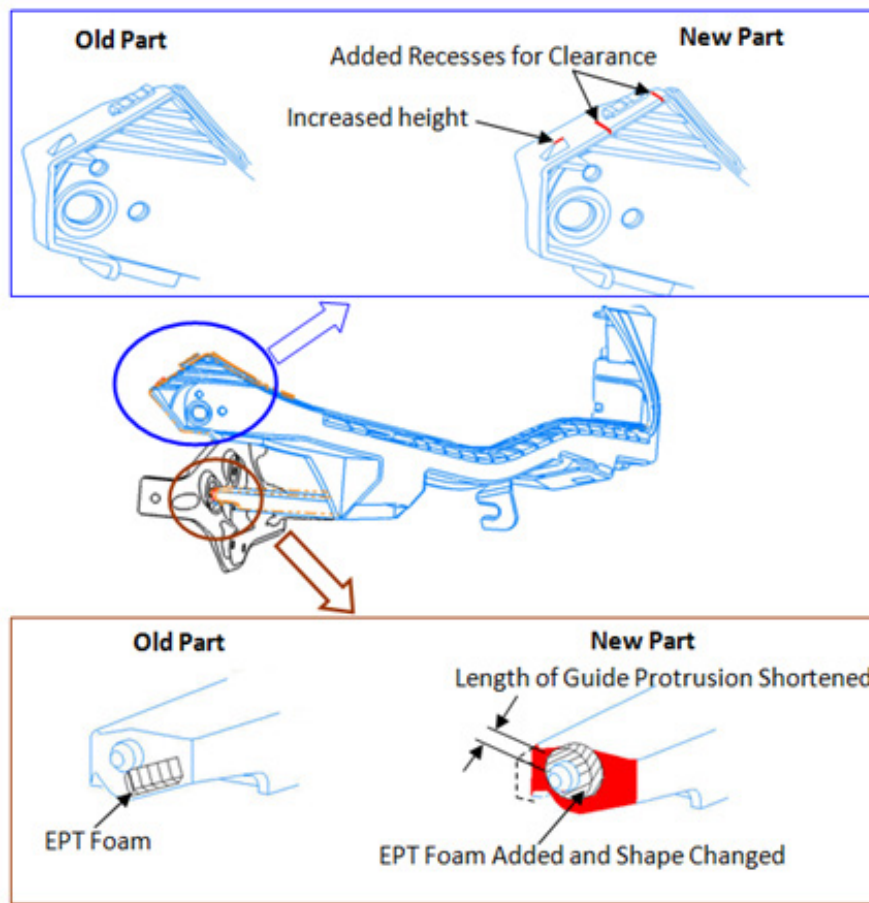
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Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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DETAIL OF PART CHANGES



SERVICE PROCEDURE / INFORMATION

Follow the procedure in the applicable Service Manual when replacing the brackets. Always take proper precautions to prevent damage to the surrounding related paint finish areas and the headlamps.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be submitted using the following claim information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
FRONT BUMPER COVER &/OR BUMPER CUSHION R&R	B916-503	XLH-20	0.3
BUMPER COVER CORNER BRACKET R&R ONE OR BOTH	C916-533		0.2

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.