

**ATTENTION:**  
 GENERAL MANAGER   
 PARTS MANAGER   
 CLAIMS PERSONNEL   
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


© 2015 Subaru of America, Inc. All rights reserved.



QUALITY DRIVEN® SERVICE

**SERVICE BULLETIN**

**APPLICABILITY:** 2013-15MY BRZ

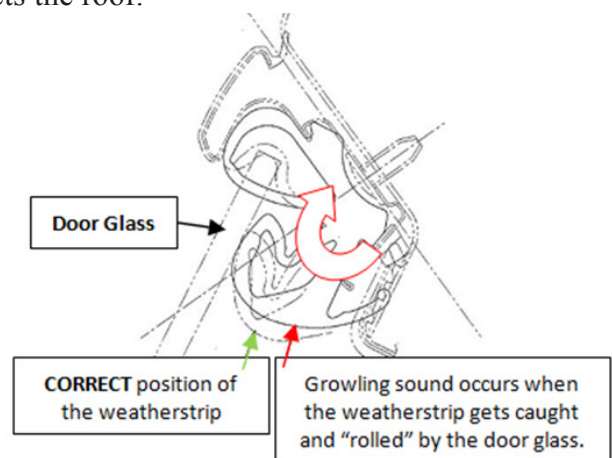
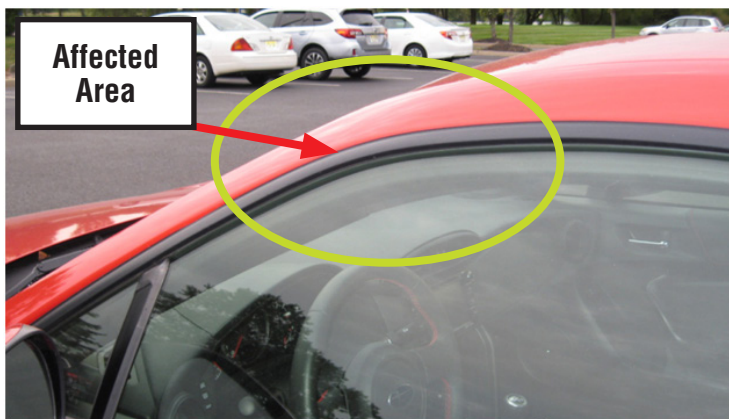
**NUMBER:** 12-191-15

**SUBJECT:** “Growling” Sound When Fully Closing the Door Glass

**DATE:** 09/30/15

**INTRODUCTION**

This bulletin announces a design change of the roof weatherstrip retainer/ molding to address customer concerns of a growling sound which may be heard when fully closing the door glass. The sound results from a deformation of the roof weatherstrip caused by the retainer/ molding. The retainer/ molding can cause the weatherstrip to “roll” as shown in the illustration below when the glass closes fully in the area where the “A” pillar meets the roof.



**PRODUCTION CHANGE INFORMATION:**

The new retainer/ molding assembly was incorporated into production starting with VIN **G\*600012**.

**PART INFORMATION**

DESCRIPTION	PART NUMBER	APPLICATION
RETAINER AND MOLDING ASSY	63531CA001	R/ HAND
	63531CA011	L/HAND
WSTR ROOF SD	63521CA000	R/ HAND
	63521CA010	L/HAND

*Continued...*

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**SUBARU OF AMERICA, INC. IS ISO 14001 COMPLIANT**

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

## SERVICE PROCEDURE / INFORMATION

If the condition is verified as described above, replace the retainer/ molding assembly and roof weatherstrip **as a set** on the affected side of the vehicle following the procedure described in the applicable Service Manual.

## WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be submitted using the following claim information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
DOOR WINDOW WEATHERSTRIP & CHANNEL R&R ONE SIDE	A914-772	WAW-48	0.3
DOOR WINDOW WEATHERSTRIP & CHANNEL R&R BOTH SIDES	A914-774		0.5

**REMINDER:** SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.

**Always refer to STIS for the latest service information before performing any repairs.**