

| GROUP                   | MODEL                        |
|-------------------------|------------------------------|
| BOD                     | 2011~2013MY<br>Sorento (XMa) |
| NUMBER                  | DATE                         |
| 093 (REV 5, 06/19/2015) | February 2013                |

## TECHNICAL SERVICE BULLETIN

SUBJECT: SECOND ROW SEAT INOPERATIVE OR DIFFICULT TO RELEASE

### \* NOTICE

This bulletin has been revised to include additional information. New/revised sections of this bulletin are indicated by a black bar in the margin area.

This bulletin provides information related to some 2011-2013MY Sorento (XMa) vehicles, produced from October 26, 2009 to November 5, 2012, which may exhibit a concern related to the second row seats being inoperative or difficult to release. It is important to note that some amount of effort is required to fold the 2nd row seats. To correct this condition, follow the service procedure outlined in this TSB.



File Under: Body

☑ Service Advisors ☑ Technicians ☑ Body Shop Manager ☑ Fleet Repair

# SUBJECT: SECOND ROW SEAT INOPERATIVE OR DIFFICULT TO RELEASE

#### **INSPECTION PROCEDURE:**

1. Lift recliner release handle and function seat in all positions (10 times). If the seat recliner operates correctly, no further action is required.



2. If seat feels difficult to function or gets jammed, proceed to Service Procedure on Page 3.



## **SUBJECT: SECOND ROW SEAT INOPERATIVE OR DIFFICULT TO RELEASE**

#### **SERVICE PROCEDURE:**

1. Operate the seatback reclining handle to verify excessive effort is required.

## \* NOTICE

You may need to apply pressure to the seatback in order to free a jammed recliner mechanism.



Verify excessive effort required to operate handle.

2. To correct the concern on the RH side (40%) of the 2<sup>nd</sup> row seat, replace **both** inboard and outboard reclining mechanisms. Refer to KGIS > Body > Seat & Power Seat > Rear Seat > Repair Procedures, for specific repair procedures.



- To correct the concern on the LH side (60%) of the 2<sup>nd</sup> row seat, replace the inboard reclining mechanism. Refer to KGIS > Body > Seat & Power Seat > Rear Seat > Repair Procedures, for specific repair procedures.
- 4. Confirm proper operation.

# SUBJECT: SECOND ROW SEAT INOPERATIVE OR DIFFICULT TO RELEASE

## **REQUIRED PARTS:**

# \* NOTICE

Refer to EPC for correct application and part number.

### AFFECTED VEHICLE PRODUCTION RANGE:

| Model         | Production Date Range                     |
|---------------|---|
| Sorento (XMa) | From October 26, 2009 to November 5, 2012 |

### WARRANTY CLAIM INFORMATION:

| Claim<br>Type | Causal<br>P/N  | Qty | N<br>Code | C<br>Code | Repair<br>Description  | Labor Op<br>Code | Op<br>Time | Replacement<br>P/N               | Qty |
|---------------|----------------|-----|-----------|-----------|--|------------------|------------|----------------------------------|-----|
|               |                |     |           |           | (BOD 093)  |                  |            | 89520 1U110                      | 1   |
| W             | 89520<br>1U110 | 0   | N92       | C15       | 2 <sup>nd</sup> Row Seat<br>Recliner<br>Replacement<br>(Right)             | 89690R0R         | 1.2<br>M/H | 89620 2P210<br>or<br>89620 2P220 | 1   |
| W             | 89620<br>2P010 | 0   | N92       | C15       | (BOD 093)<br>2 <sup>nd</sup> Row Seat<br>Recliner<br>Replacement<br>(Left) | 89690R00         | 1.5<br>M/H | 89620 2P010                      | 1   |

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