Subarunet System Requirements and User Guides

TO: 001 SDC EST CEN WST 997

FROM: Subaru of America, Inc.

DEPARTMENT: Information Technology

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CATEGORY: Show in all Categories

Subarunet.com is confirmed to run with Internet Explorer 10 (IE10) or Internet Explorer 11 (IE11) - it is recommended you use one of these browsers. Newer applications, including the Comprehensive Vehicle Locator and Trade Management **WILL NOT** run on IE 8.

If you upgraded to IE11 and are having issues accessing the Electronic Parts Catalog (EPC), please update your Compatibility Setting to remove the "subarunet.com" entry. Below are the steps to do this:

1. Go to the Tools menu and click Compatibility View Settings, OR click the Gear Icon upper right of the Browser window and click Compatibility View Settings.
2. Highlight the "subarunet.com" website in the list titled "Websites you've added to Compatibility View" in the middle of the window.
3. Click the "Remove" button.
4. Click the "Close" button.
5. Close the browser.
6. Reopen the browser, log into Subarunet and you should now have normal functionality in the EPC.

Most features of Subarunet will work with Firefox and with Google Chrome, however be aware that we do not guarantee full functionality and will not support issues related to non-recommended browsers. The Subarunet Development team is actively working to certify these browsers for desktop, and Chrome and Safari on tablet devices.

CAUTION: Microsoft sometimes releases "beta" versions of browsers. These are "sneak previews" of their future browsers and have not been officially released. While we certainly can't tell you not to try these new browsers, we won't support issues related to beta version browsers; they are considered "beta" because they are not fully tested and could contain errors that will render certain features of Subarunet.com useless.

The latest system recommendations are always available on Subarunet under Help >> Recommendations.   The latest user guides (including a full User Guide for **Comprehensive Vehicle Locator & Trade Management Systems**) can be found under Help >> User Guides.