

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2015 Legacy and Outback Models with Fujitsu-Ten (F10) Navigation System **NUMBER:** 15-180-15
DATE: 03-31-15
SUBJECT: Erroneous Time Zone Setting Affecting Clock Time Accuracy and Estimated Arrival Times

INTRODUCTION

This bulletin announces availability of revised map data to address customer concerns of an incorrect clock time being displayed (one hour difference ahead or behind) on the HVAC control unit and an incorrect estimated destination arrival time being displayed by the Navigation system. This condition only occurs in certain geographical areas located near the crossover between time zones (e.g. the border between Eastern and Central time). It is a result of erroneous time zone data contained in the map data on the Micro-SD card. An enhanced Micro-SD card has been released to address this condition. This part number change does not affect the actual maps on the Micro SD Card as they are the same as originally supplied with the vehicle.

COUNTERMEASURE IN PRODUCTION:

The new Micro-SD cards have been incorporated into production F10 Navigation units as specified in the table below starting with the listed VINs:

Navigation Unit Part Number	ID Number	Vehicle Model	
		Legacy	Outback
86271AL64A	FB644US	F*027006	F*240780
86271AL66A	FB664US	F*025503	F*237248

PART INFORMATION:

The part number for the NEW Micro-SD card is: **86283AL66B**.

IMPORTANT: As part of an early enhancement implemented by the vendor, a limited number of p.n. **86283AL66A** Micro-SD cards installed in some production vehicles and released as service parts already include the necessary change. They cards can be identified by a white dot on the label as shown in the chart on page two. These cards are OK to use for the condition described in this bulletin and if found in a vehicle's audio/ navigation head unit, do not require replacement. Only those cards with p. n. **86283AL66A** without a white dot on the label require replacement to correct this condition. For this repair, use either an **86283AL66A** card with a white dot *or* an **86283AL66B** card. Please note that **86283AL66B** card has no white dot. The actual maps included on each of these cards are identical.




Continued...

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

SUBARU OF AMERICA, INC. IS ISO 14001 COMPLIANT

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

PART NUMBER	IMAGE / MARKING	OK / NG
86283AL66A		NONE NG
86283AL66A		WHITE DOT OK
86283AL66B*		NONE OK

*66B has no white dot

SERVICE PROCEDURE / INFORMATION



Micro-SD Card Slot

ID Number Location
NOTE: The ID Number may appear faint and be difficult to see.

With the Audio / Navigation system and the ignition **OFF**, **CAREFULLY** open the small Micro-SD card slot cover with your finger nail and eject the card.

- Inspect the removed Micro-SD card.
 - If the part number is **86283AL66A** and it **has** a white dot on the label, or is part number **86283AL66B**, reinstall the card as no further action is required. This bulletin does not apply. Refer to the applicable Service Manual and the applicable audio/ navigation Troubleshooting Guide on STIS to determine the cause of any clock concern.
 - If the part number is **86283AL66A** and there is **no** white dot on the label, install either a new **86283AL66A** card with a white dot or, a new **86283AL66B** card. Please note that the **86283AL66B** card has no white dot.
- Close the card slot cover, turn on the ignition and the Audio / Navigation system then press the **MAP** button to confirm the map screen displays normally to complete the repair.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
2015 Legacy / Outback F10 Micro-SD Card Replacement	A031-123	ZPX-48	0.3

REMINDER: SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time

Always refer to STIS for the latest service information before performing any repairs.