



Service Bulletin

SERVICE UPDATE

SUBJECT: Service Update for Inventory and Customer Vehicles
Body Harness Contact with Park Brake Bracket
Expires with Base Warranty

MODELS: 2014-2015 Chevrolet Silverado
2014-2015 GMC Sierra

The Service Procedure section has been revised. Please discard all copies of bulletin 14725

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

PURPOSE

This bulletin provides a service procedure to tie strap the “Main” and “BCM” branches of the body harness (near the front of dash pass-through inside the vehicle) together to prevent them from coming in contact with park brake bracket on **certain** 2014 and 2015 model year Chevrolet Silverado and GMC Sierra vehicles. These vehicles may have exposed body harness wires in close proximity to the parking brake bracket at the front dash pass-through inside the vehicle. The exposed body harness wires can rub against or be pinched by the brake bracket. While there is no evidence of this happening in customer vehicles, if the wires were to be sufficiently damaged from rubbing against or being pinched by the brake bracket, certain electrical systems could be affected. For example, sufficient damage to the wires could result in the loss of various exterior lights, wipers, the driver’s airbag telltale light, throttle control, defog controls, or trailer brake controls. In addition, while there is no evidence of any stalls resulting from this condition, it is possible that if the run/crank wire was sufficiently damaged, it could result in an engine stall. Depending on which circuit is damaged, a telltale or DIC message may be displayed alerting the customer that an issue exists.

This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.

VEHICLES INVOLVED

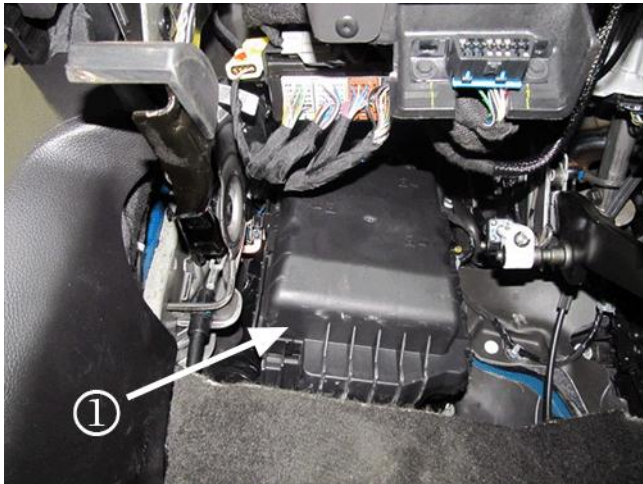
All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory is available on the “Service Update Bulletin Information” link under the “Service” tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

PART INFORMATION

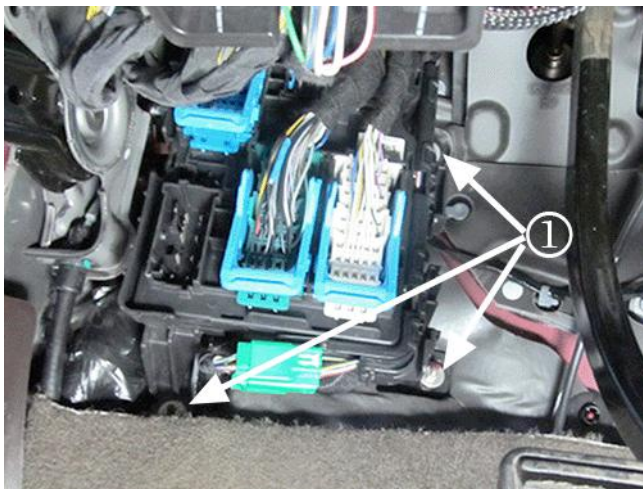
Note: Use a general purpose tie strap to complete the repair in this bulletin. General purpose tie straps are considered shop material. If a specific performance rated tie strap is required to complete a repair, the tie strap will be listed in the parts section of the bulletin with a GM part number.

SERVICE PROCEDURE



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1. Remove the body wiring harness junction block cover (1). Pull the tabs on either side of the cover to remove.



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2. Remove the three nuts retaining the junction block assembly (1).



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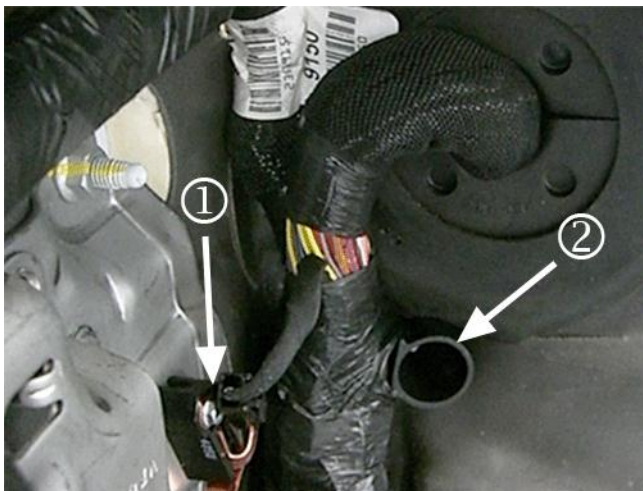
Note: If vehicle is equipped with adjustable pedals, position the pedals to their highest upward position.

3. Position the junction block away from the park brake.

Tip: As shown below, temporarily securing the junction block to brake pedal will allow easier access and keep the block out of the way.



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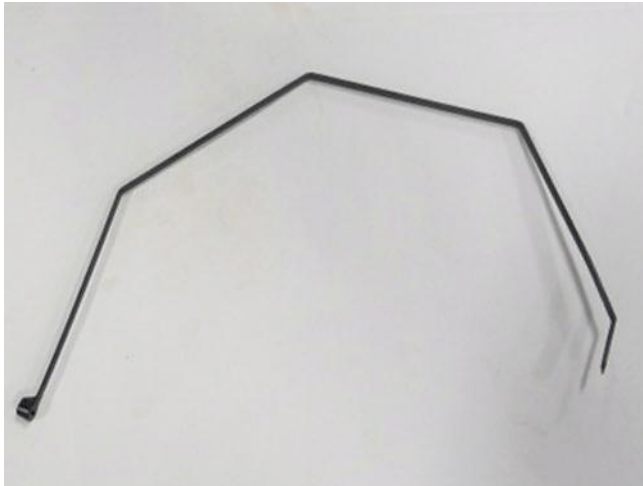
Note: The graphic above was taken with the junction block removed **for illustration purposes only**. Complete junction block removal is NOT necessary.

4. To gain slack on the harness, disconnect the park brake light warning switch terminal (1) and detach the harness retainer (2) from the body stud.



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5. Locate the branch-out harness and reposition towards the body harness. A tie strap will be added around both harnesses to increase clearance to the park brake bracket.



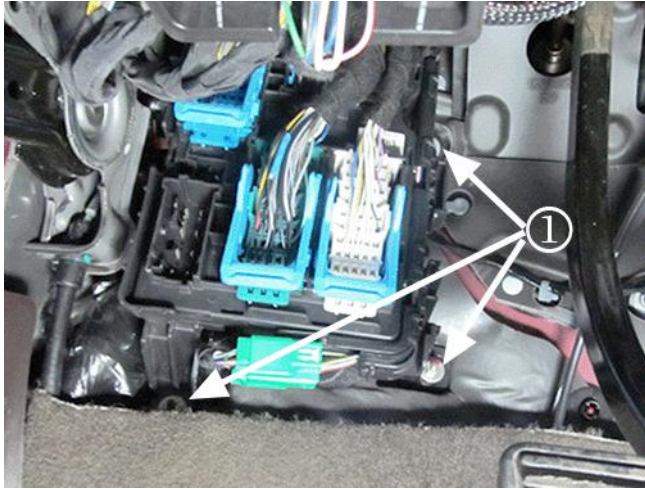
4109183

6. Locally obtain a tie strap to secure the branch-out to the body harness. To assist installation, it may be helpful to kink the tie strap as shown in the graphic above.



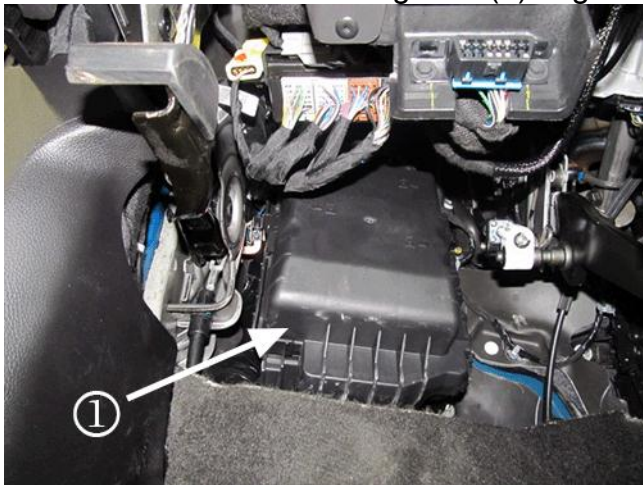
4109184

7. Secure the branch harness away from the park brake bracket by adding the tie strap at the approximate location shown in the graphic above. Verify increased clearance between the harness and the park brake bracket.
8. Reconnect the park brake switch terminal (1) and attach the harness retainer (2) from the body stud.



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9. If temporarily secured, disconnect the junction block from brake pedal, reposition to firewall studs and install the retaining nuts (1). Tighten the nuts to 9 N*m (80 lb in).



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10. Reinstall the body wiring harness junction block cover (1).
11. If moved previously, reposition the pedals.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Labor Code	Description	Labor Time
9101319	Reposition and Tie Strap Body Harness Wiring	0.5

DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.



GM CUSTOMER CARE AND AFTERSALES
DCS3576
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 09, 2015

Subject: 14725A – Service Update Bulletin
Body Harness Contact with Park Brake Bracket
Revised Service Procedure

Models: 2014-2015 Chevrolet Silverado and GMC Sierra

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

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END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES