



# Service Bulletin

## SERVICE UPDATE

**SUBJECT:** Service Update for Inventory and Customer Vehicles  
Rear Brake Line Bracket Bolt to Rear Axle Loose  
Expires with Base Warranty

**MODELS:** 2014-2015 Chevrolet Silverado LD  
2015 Chevrolet Silverado HD  
2014-2015 GMC Sierra LD  
2015 GMC Sierra HD  
2015 GMC Sierra Denali LD

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

### PURPOSE

This bulletin provides a service procedure to inspect and, if required, retighten the torque on the right-rear-brake-line-bracket bolt to the rear-axle on **certain** Fort Wayne assembly plant built 2014-2015 Chevrolet Silverado LD, 2015 Chevrolet Silverado HD, 2014-2015 GMC Sierra LD, 2015 GMC Sierra HD and 2015 GMC Sierra Denali LD vehicles. These vehicles may have been assembled with an incorrectly torqued right-rear-brake-line-bracket bolt to the rear axle. This condition could allow the brake line to wear against the rear-axle housing and cause a brake-fluid leak.

**This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.**

### VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

Additionally, a list of involved vehicles currently in dealer inventory is available on the “Service Update Bulletin Information” link under the “Service” tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

PART INFORMATION

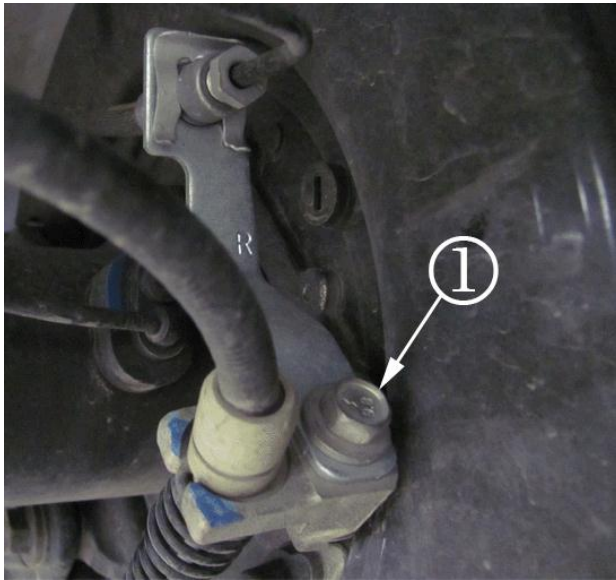
The part required to complete this service update is to be obtained from General Motors Customer Care and Aftersales (GMCCA). Please refer to your “involved vehicles listing” before ordering parts.

**Note: The part information below is provided as a reference. Bolts should only be ordered after inspection determines that the bolt is damaged or missing. Dealers are encouraged not to order campaign parts for use as shelf stock. Please order accordingly.**

Part Number	Description	Quantity/Vehicle
11561032	Brake Line Bracket Bolt (if required)	1

SERVICE PROCEDURE

1. Raise and support the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.
2. Locate right rear brake line bracket. The bracket is located on the rear axle.



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**Caution:** If the brake line bracket bolt is damaged or missing, replace it with a new bolt to avoid damaging the brake line or brake line bracket.

3. Inspect right rear brake line bracket bolt (1) to rear axle for proper torque. Ensure bolt is tightened to 25 Nm (18 lb ft).
4. Lower the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.

WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Labor Code	Description	Labor Time
9101576	Inspect and Tighten Brake Line Bracket Bolt If Required	0.3

### DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.



GM CUSTOMER CARE AND AFTERSALES  
DCS3673  
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 10, 2015

Subject: 15203 – Service Update Bulletin  
Rear Brake Line Bracket Bolt to Rear Axle Loose

Models: 2014-2015 Chevrolet Silverado LD  
2015 Chevrolet Silverado HD  
2014-2015 GMC Sierra LD  
2015 GMC Sierra HD  
2015 GMC Sierra Denali LD

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
Used Vehicle Sales Manager and Warranty Administrator

General Motors is releasing Service Update Bulletin 15203 today. The total number of U.S. vehicles involved is approximately 282,174. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The “Investigate Vehicle History” (IVH) screen will be updated June 11, 2015. A list of involved vehicles in dealer inventory is attached to this message.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES