



GM Bulletin No.: 14856  
Date: July 2015

# Service Bulletin

## SERVICE UPDATE

**SUBJECT:** Service Update for Inventory and Customer Vehicles  
Contact Between Electrical Harness and Brake Line  
Expires with Base Warranty

**MODELS:** 2015 Chevrolet Colorado  
2015 GMC Canyon

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

### PURPOSE

This bulletin provides a service procedure to inspect for body-harness and chassis-harness contact with the brake line and to secure both harnesses on certain 2015 model year Chevrolet Colorado and GMC Canyon vehicles. The body harness and/or the chassis harness may have reduced clearance to or contact a brake line in the area of the brake booster. The contact could wear certain electrical wiring and interrupt a power or signal circuit. If this occurs, a vehicle's rear lights, ABS, VSES, trailer brake, and fuel pump could be affected.

**This service procedure should be completed as soon as possible on involved vehicles currently in dealer inventory and customer vehicles that return to the dealer for any type of service during the New Vehicle Limited Warranty coverage period.**

### VEHICLES INVOLVED

All involved vehicles are identified by VIN in the Global Warranty Management System – Investigate Vehicle History Application. Dealership technicians should always check this site to confirm vehicle involvement prior to beginning any required inspections and/or repairs. It is important to routinely use this tool to verify eligibility because not all similar vehicles may be involved regardless of description or option content.

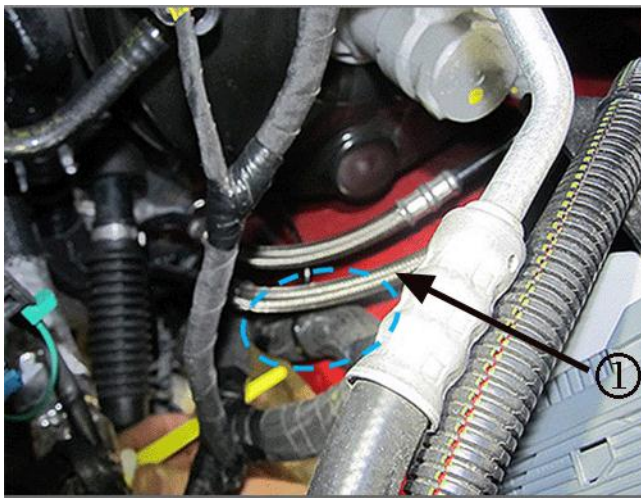
Additionally, a list of involved vehicles currently in dealer inventory is available on the "Service Update Bulletin Information" link under the "Service" tab in GM GlobalConnect (US) or attached to the GlobalConnect message (Canada) used to release this bulletin. Customer vehicles that return for service, for any reason, and are still covered under the vehicle's base warranty should also be checked for vehicle eligibility.

## PART INFORMATION

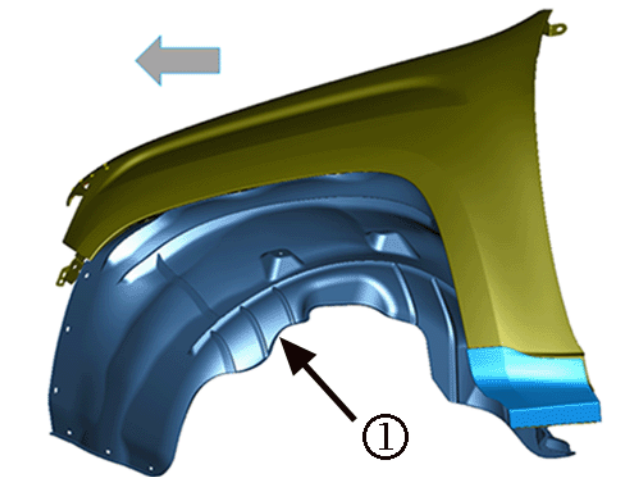
Parts required to complete this service update are to be obtained from General Motors Customer Care and Aftersales (GMCCA). Please refer to your “involved vehicles listing” before ordering parts. This part will be on Order Writing control initially and all DRO’s (Daily Replenishment Orders) will cancel. Dealers can place orders CSO (Customer Special Order). In emergency situations a dealer should place a SPAC case and the orders will be processed in the order received.

Part Number	Description	Quantity/Vehicle
23391851	Clip, Wrg Harn (Grey)	1
23391850	Clip, Wrg Harn (Black)	1

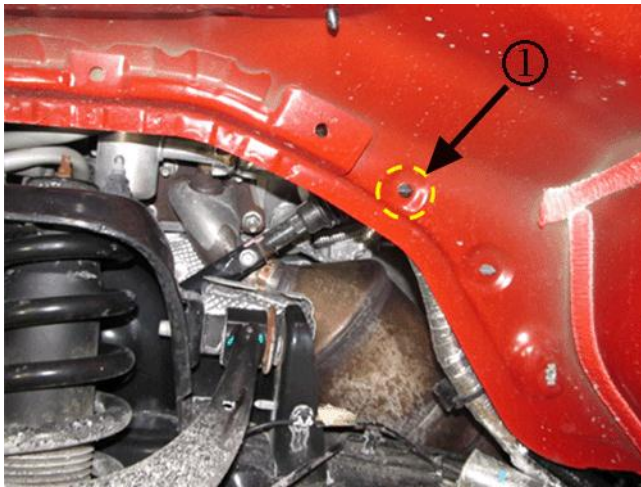
## SERVICE PROCEDURE



1. Open the hood, and in the area below the brake booster, inspect for contact between the chassis harness (noted by the yellow pointer) and the brake line (1).

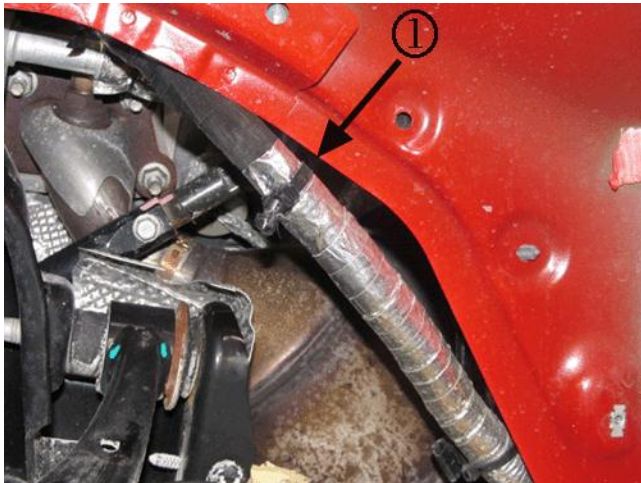


2. Remove the left front wheelhouse liner (1). Refer to *Front Wheelhouse Liner Replacement* in SI.



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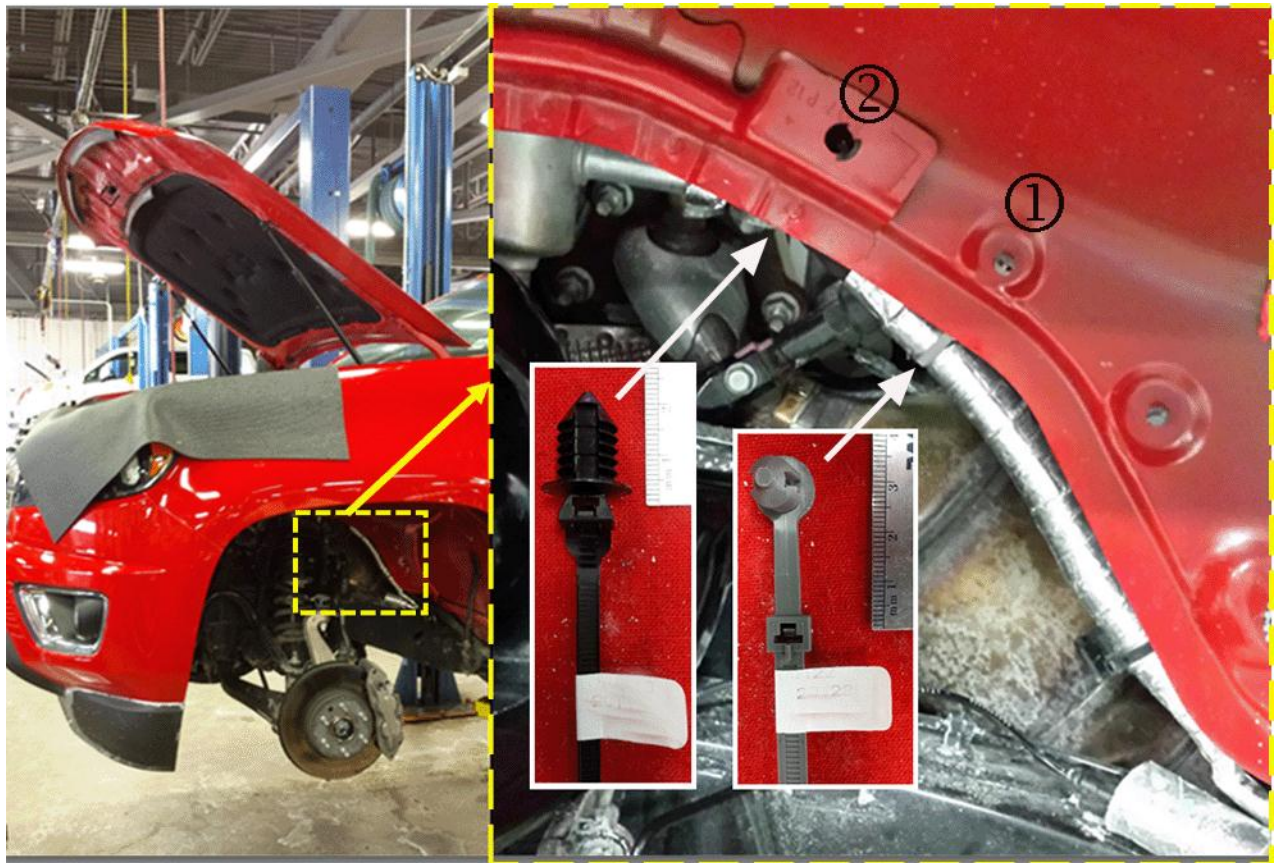
3. If equipped, detach the chassis harness clip/retainer (1) from the inner sheet metal.
4. Inspect harnesses for damage and repair harness as necessary.



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5. Remove the chassis harness retainer (1) from the harness, and discard.



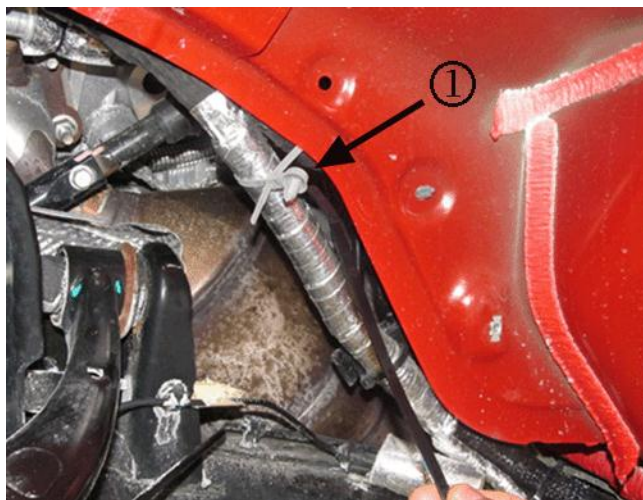


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**Key to Call-outs Noted Above**

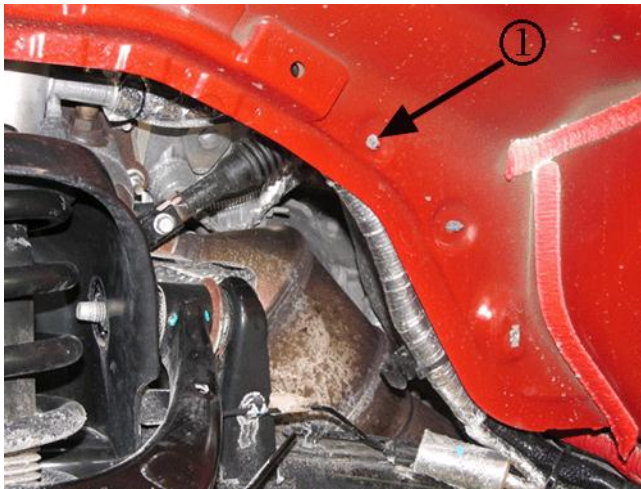
- (1) Both body and chassis harness retained with grey off-set clip, P/N 23391851.
- (2) Body harness retained with black clip, P/N 23391850.

6. Reposition and secure **BOTH** the body and chassis wiring harness bundles, following the steps below:



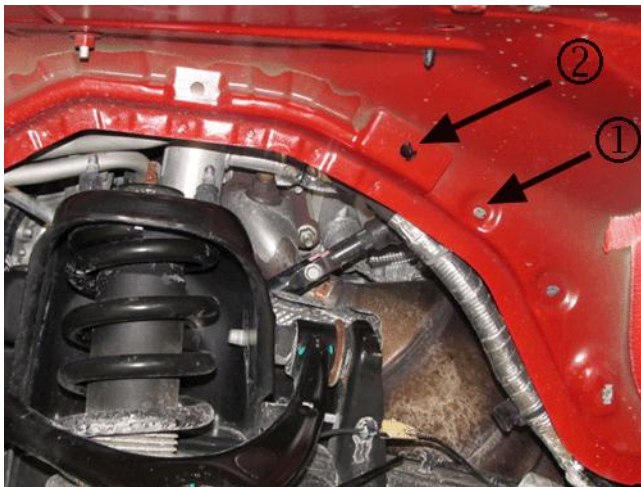
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- 6.1 Loosely install the grey offset clip (1), P/N 23391851, around the body **AND** chassis harness.



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6.2 Insert the push-pin of the installed clip to the body, location (1), but DO NOT tighten the strap yet.



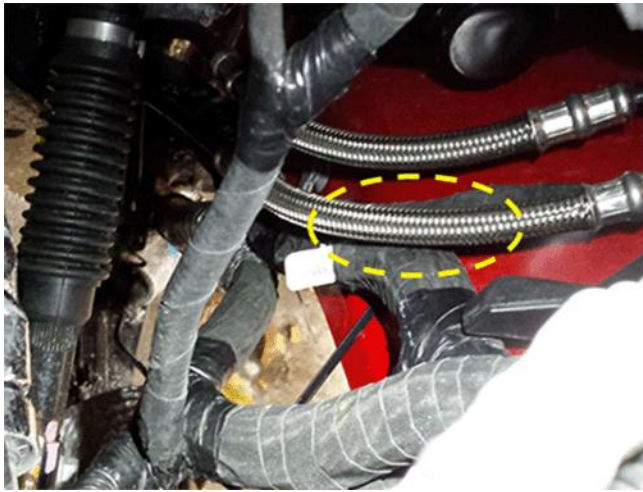
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6.3 If an unused clip retainer is present on the body harness in the vicinity of location (2), insert the retainer's push-pin into the body.

6.4 If an unused clip is not present, loosely install the black clip, P/N 23391850, onto the body harness near location (2).

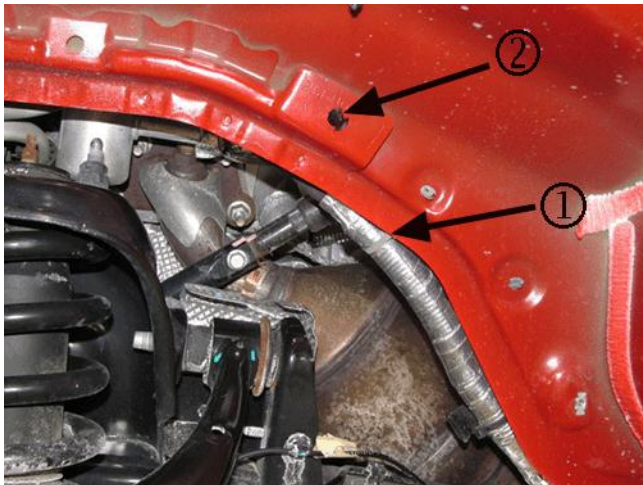
6.5 Partially lower the vehicle.





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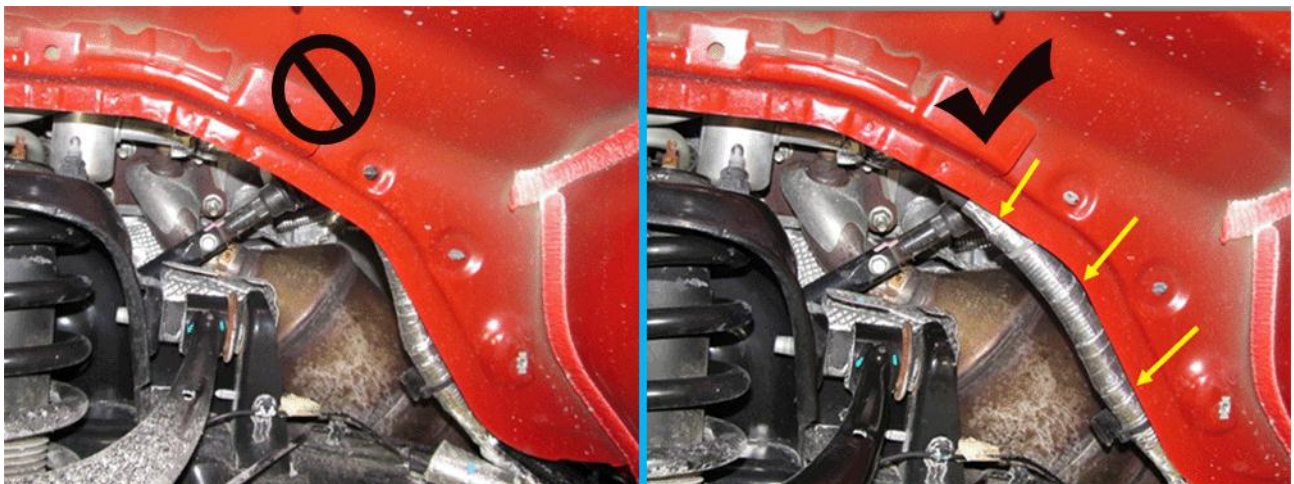
6.6 From the engine compartment, push the body and chassis harness downward through the grey offset strap such that at least 10mm clearance exists between the harnesses and the brake lines.



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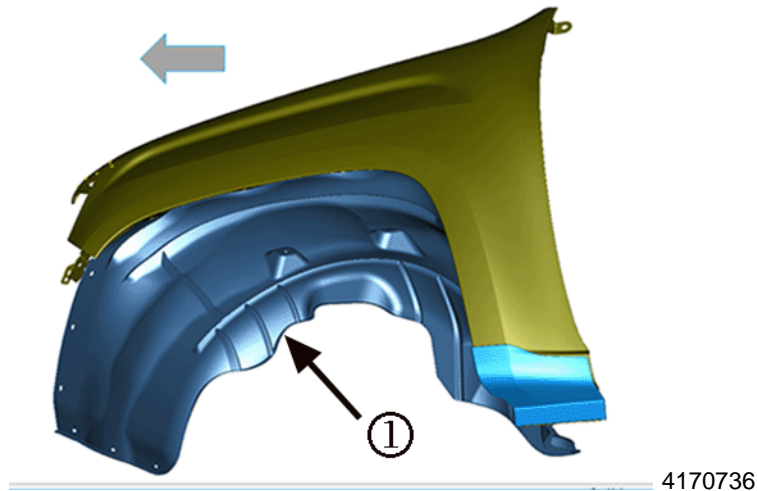
6.7 Tighten the zip (1) on the grey offset strap.

6.8 If the black strap was installed on the body harness (2), tighten the zip.



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6.9 As shown in the graphic above, the chassis harness should now more uniformly follow the shape of the inner sheet metal, than it did in original position.



7. Raise the vehicle, reinstall the left front wheelhouse liner and lower vehicle. Refer to *Front Wheelhouse Liner Replacement* in SI.

#### WARRANTY TRANSACTION INFORMATION

Submit a transaction using the table below. All transactions should be submitted as a ZFAT transaction type, unless noted otherwise.

Labor Code	Description	Labor Time
9101548	Reroute Chassis/Body Harness & Install Retaining Clips Add: Wire Harness Repair	0.5 0.1-0.5

#### DEALER PROGRAM RESPONSIBILITY

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

GM CUSTOMER CARE AND AFTERSALES  
DCS3714  
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 10, 2015

Subject: 14856 – Service Update Bulletin  
Contact Between Electrical Harness and Brake Line

Models: 2015 Chevrolet Colorado  
2015 GMC Canyon

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
and Warranty Administrator

General Motors is releasing Service Update Bulletin 14856 today. The total number of U.S. vehicles involved is approximately 9,691. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The “Investigate Vehicle History” (IVH) screen will be updated today, July 10, 2015. A list of involved vehicles in dealer inventory is attached to this message.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES