



# Service Bulletin

## INFORMATION

**Subject:** Reduced Engine Power with Service Engine Message Displayed and DTC P2263 Set

**Models:** 2011-2016 Chevrolet Express  
2011-2016 GMC Savana  
Equipped with 6.6L Duramax® Diesel Engine (RPO LGH)

**Attention:** This PI also applies to any of the above models that may be Export vehicles.

*This PI has been revised to add the 2016 Model Year. Please discard PI1164A.*

### Condition/Concern

Some customers may comment on vehicle reduced engine power with a Service Engine message displayed. Upon inspection, a technician may find DTC P2263 set.

This condition may be caused by snow or ice being ingested into the air cleaner housing and accumulating in the air cleaner element, resulting in restricted airflow into the engine.

### Recommendation/Instructions

Remove the air cleaner element. Refer to Air Cleaner Element Replacement in SI.

Inspect the air cleaner element for the following conditions:

- Packed snow
- Frozen ice
- A soaking wet condition that would indicate previous snow ingestion
- Excessive debris and contamination as a result of the ingestion

If any of the above conditions are observed, replace the air cleaner element. Remove any snow or ice that may have accumulated in the air intake duct and install the radiator grille cover with the part number listed below.

**Note:** Winter covers for vans that are equipped with the Duramax® Diesel Engine are included with vehicle orders that ship to colder states and all regions of Canada. General Motors is not responsible for costs to replace a missing, lost or misplaced cover.

### Parts Information

Part Number	Description
20945968	Cover, Radiator Grille Opening

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1480198*	Clean and Install Cover to Block Snow or Ice Intrusion into the Air Cleaner Box	0.4 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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