



ABOVE & BEYOND

UPDATE PRIOR TO SALE UPS7315-2B: RIGHT-HAND REAR QUARTER WINDOW GLASS

SERVICE BULLETIN

03-AUG-15

NO.: SGI15-19

SECTION: GENERAL INFORMATION

MARKET: USA

DESCRIPTION

A potential issue has been identified on a limited number of 2015 model year Range Rover Evoque (L538; 5-door only) vehicles where there is a gap in the sealer bead that secures and seals the right-hand rear quarter window glass to the vehicle body side.

AFFECTED VEHICLES

The VIN / Retailer Name information of the three affected vehicles:

- FH076977 Land Rover San Juan (TX)
- FH076985 Land Rover Jacksonville (FL)
- FH077126 Land Rover Fort Lauderdale (FL)

ACTION TO BE TAKEN

Check DDW to ensure that the vehicle is affected by this program (Q512) prior to undertaking any rework action. Retailers are required to **HOLD** only affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the rework action.

Refer to Technical Bulletin Q512 UPS7315-2bNAS, *Update Prior to Sale: Right-Hand Rear Quarter Window Glass*, for detailed repair instructions.

PARTS

NOTE: when ordering parts, only order the expected percentage demand of parts identified.

DESCRIPTION	PART No. / SUNDRY CODE	QTY. / VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
Right rear quarter window glass - privacy, less TV receiver	LR049332	1	100
Hi-modulus sealer (Ex.: Wurth Ultimate adhesive; locally sourced)	ZZZ001	\$24.20*	100

* - an allowance has been provided to cover the cost of the locally sourced sealer.

TOOLS

Refer to the Technical Bulletin noted above for any required tools.

WARRANTY

NOTE: check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that all outstanding Recalls and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting Program Code '**Q512**' together with the relevant Option Code from the table. SRO and parts information is included for information only. The Option Code(s) that allows for the drive in / drive out allowance may only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **27 January 2016** expiry date must be submitted for payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PART No. / SUNDRY CODE	QTY. / VALUE
Q512	B	Install a new right rear quarter window glass	76.81.20	1.20	LR049332 ZZZ001	1 \$24.20*
Q512	C	Install a new right rear quarter window glass	76.81.20	1.20	LR049332 ZZZ001	1 \$24.20*
		Drive in/drive out	02.02.02	0.20	-	-

* - an allowance has been provided to cover the cost of the locally sourced sealer.

Normal Warranty policies and procedures apply.