



PJ TRAILERS

DEALER BULLETIN

Phone: 903-785-6879
Fax: 903-785-6898
Web: dealers.pjtrailers.com

Monday, May 4, 2015



PRO SERIES 12K JACK GEAR SHIM INSTALLATION VIDEO

Cequent, the manufacturer of Bulldog & Pro Series jacks has made a 3 minute video that shows how to add a shim washer to the Pro Series 12k jack. The shim washer may be needed to correct a gear position issue. Also note this shim installation will likely take more time to complete since the jack will be on the trailer.

How do I know if the 12k jack has a gear position issue?

Our warranty department recommends testing the jack under a load by cranking the jack 5-10 times. If the jack binds or makes a grinding noise it likely has a gear position issue and needs the shim.

We believe this issue has been resolved on all new trailers, but you may want inspect your current inventory. Cequent has assured us they have fixed the issue and are inspecting all of our jacks before they are delivered. If you receive a jack that has this issue, please contact our warranty department to receive the shim washer needed and to be compensated for your labor. If you have any questions, please contact the PJ Trailers warranty department.

Watch the video here

<https://www.youtube.com/watch?v=UvabBNF-EHo>