

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR JUNE 2015

45182 2003-2005 Crown Victoria and Grand Marquis - Customer Satisfaction Program 14N01 -
Extended Warranty Coverage on Lighting Control Module - Requests for Recall Service Action

Some 2003-2005 Crown Victoria and Grand Marquis vehicles may have extended warranty coverage on the Lighting Control Module (LCM) under Customer Satisfaction Program 14N01. Customer Satisfaction Program 14N01 directs dealers to replace the LCM on covered vehicles if it meets the conditions outlined in the dealer bulletin and technical instructions. Dealers should not install a new LCM in vehicles that do not exhibit headlight concerns as described in the bulletin. Please refer to Customer Satisfaction Program 14N01 for additional information.