

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR JUNE 2015

45178 2015 CMAX and Focus BEV With MyFord Touch Not Able To Send The Vehicle Health Report Built On 09/07/2014 And Through 5/5/2015.

Some 2015 CMAX and Focus BEVs equipped with MyFord Touch built on 09/07/2014 and through 5/5/2015 may not be able to send the Vehicle Health Report (VHR). To correct the concern, update the Accessory Protocol Interface Module (APIM) using the standard programming procedure from Workshop Manual (WSM), Section 415-00. Disregard yellow banner message seen in OASIS under the SYNC selection. Proceed with the applications that were auto-selected only. To verify repair, shut engine off, close driver's door, wait 45 seconds, open driver's door, start engine, and engage the parking brake. Pair a phone and attempt to send a VHR. If the phone dialed an 888 area code programming was successful. Refer to the WSM, Section 415-00 for further diagnosis if programming was unsuccessful. Use applicable 12652A labor operations from section 10 of the SLTS manual, and causal part 14D212.