

ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM FOR JUNE 2015

45165 2015-2016 Escape - Key Hard To Turn/Binds In The Ignition Lock Cylinder

Some 2015-2016 Escape vehicles may exhibit a concern with the key hard to turn/binds in the ignition lock cylinder. Warranty returns for ignition binding have revealed plastic contamination (similar to the type used for the removable seat coverings, floor mats, loose items bag, etc) in the ignition lock cylinder causing the concern. Please make sure that your Pre-Delivery, New Car Prep and New Vehicle Check-In departments refrain from using keys to perforate any plastic bags or seat covers to prevent the transfer of any plastic fragments into the ignition lock cylinder.