Service Bulletin

TECHNICAL

Subject: Stop/Start System (RPO KL9) Inhibited with Malfunction Indicator Light (MIL) ON, and DTC P16DC Set

Attention: This Bulletin also applies to any of the listed models equipped with Stop/Start System that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac, Chevrolet	ATS, CTS, Malibu	2016	2016			All	All

Condition	Some customers may comment that the Stop/Start System is inoperative, and the message "Stop/Start System Disabled" appears on the DIC. The MIL may also be ON, and DTC P16DC set.
Cause	DTC P16DC disables the Stop/Start System.

Correction

Vehicles that have DTC P16DC set should follow SI diagnostics. Refer to DTC P058A-P058F, P16D4-P16D6, P16DC-P16DF, or P16E1-P16E3 in SI. If SI diagnostics directs the Service Technician to replace the Battery Sensor Module, **do NOT replace the Battery Sensor Module, just clear the DTC.** Engineering is aware of the issue and is currently researching the concern.

Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is working on a solution for this concern. Once a solution is available, this PI will be updated with additional details - allowing dealership personnel to contact the customer to schedule a service appointment and repair the vehicle.

The vehicle is perfectly safe to operate. The only consequence of P16DC is the disablement of Stop/start feature. Clearing the DTC shall enable stop/start after the vehicle has performed "Battery Sensor Module Learn." DTCs may reset during normal operation. In that case, return vehicle to dealer for service or to clear codes.

Warranty Information

Labor Operation	Description	Labor Time
4081098*	Diagnose Inoperative Stop/Start System, Malfunction Indicator Lamp Illuminated (MIL) ON	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	

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