



# Service Bulletin

File in Section: -

Bulletin No.: P11225

Date: April, 2014

## PRELIMINARY INFORMATION

**Subject:** Rattle and/or Squeak from Front Passenger Compartment, Instrument Panel or Seat Area

**Models:** 2013-2014 Cadillac ATS

### Condition/Concern

Some customers may comment there is a rattle and/or squeak noise coming from the dash or front seat area. This condition may be on the left and/or right side of the passenger compartment.



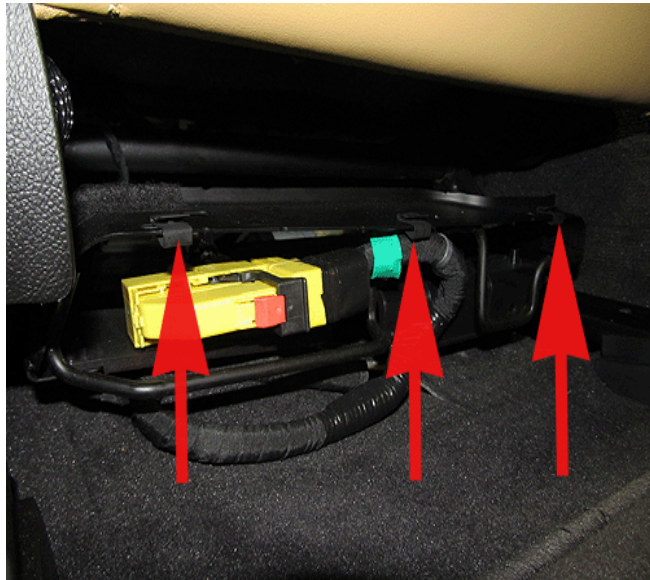
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This condition may be caused by the plastic finish panel on the front of the seat. This sound may reflect off of the instrument panel, creating the perception that it is coming from the instrument panel area.

### Recommendation/Instructions

Use the following steps to inspect and repair the vehicle:

1. Drive the vehicle and confirm the condition.
2. Remove the left and right front seat cushion front finish panels while on the road test (no tools are required). Refer to Front Seat Cushion Front Finish Cover Replacement in SI.
3. Determine if the condition is corrected with the seat finish cover removed.  
If the condition is corrected, use the following steps to isolate the attachment clips from the seat frame.



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- 3.1. Remove the three attachment clips from the seat frame (these clips will stay on the seat frame when the finish panel is removed).
- 3.2. Prepare three 25 mm (1.0 in.) pieces of 25 mm (1.0 in.) wide Anti-Squeak Film Tape, such as Kent Industries\* KT 13512 or the equivalent.



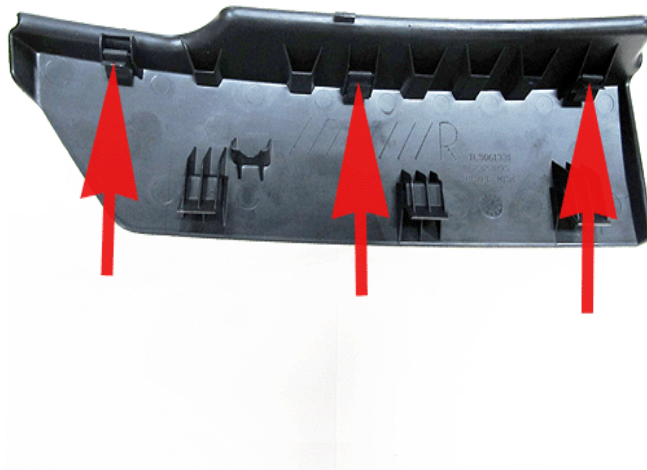
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- 3.3. Install the Anti-Squeak tape on the seat frame at the three locations where the trim clips engage as shown.



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Apply the tape on the edge of the flange and fold over the top and the bottom as shown, covering the clip engagement hole.



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- 3.4. Install the three clips back onto the front seat cushion front finish panel.
- 3.5. Reinstall the front seat cushion front finish panel. Refer to Front Seat Cushion Front Finish Cover Replacement in SI.
- 3.6. Repeat the above steps on the other front seat.

4. Road test the vehicle and verify the condition is corrected.

\*We believe these sources and their products to be reliable. There may be additional manufacturers of such material. General Motors does not endorse, indicate any preference for or assume any responsibility for the products from these firms or for any such items which may be available from other sources.

### Parts Information

\*These materials are available from Kent Automotive at 1-888-YES-KENT or kent-automotive.com

Part Number	Description	Material Allowance
*KT 13512	Anti-Squeak Film Tape 1" x 18' Roll (8" Per Vehicle)	\$2.00 Per Vehicle

## Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
7080108*	Install Anti-Squeak Tape to Front Seat Cushion Front Finish Cover.	0.4 hr