

# Technical Service Bulletin



## 57 Customer autolock setting "Lock when driving" not available in MMI menu

57 13 93 2035173/1 September 5, 2013.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q5	2013-2015	All	MMI Navigation plus

## Condition

Customer may report that the automatic door lock function cannot be deactivated.

## Technical Background

The "Lock when driving" (Autolock) configuration setting has been discontinued starting in some model year 2013 vehicles, and it is no longer available in the *Car >> Vehicle Settings* category in the MMI (Figure 1).

The vehicle can still be unlocked while it is being driven, at any time, with the central locking switch in the door.

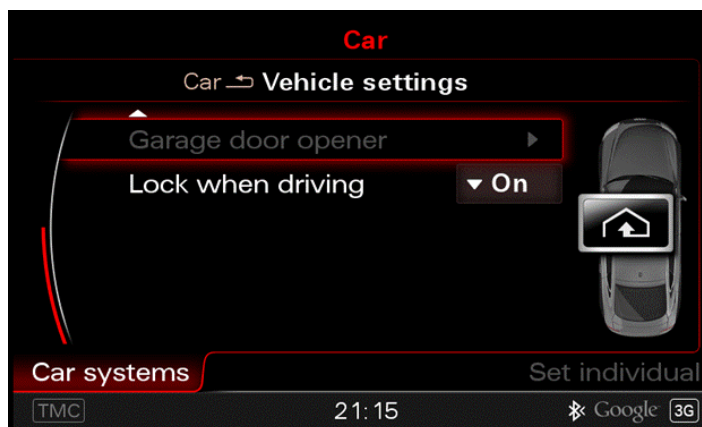


Figure 1. Autolock configuration prior to model year 2013.

## Production Solution

Not applicable.

## Service

Explain the technical background of the locking configuration setting to the customer.

If a customer has concerns about this feature, please make a Technical Assistance Center (TAC) contact to further help the customer.

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## Warranty

This TSB is informational only and not applicable to any Audi warranty.

## Additional Information

All parts and service references provided in this TSB (2035173) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.