

SB-10059258-1037



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Countries:

Document ID: PL3000042

Availability: ISIS, Bus ISIS, FleetISIS

Revision: 2

Major System: Education

Created: 6/2/2015

Current Language: English

Last Modified: 8/20/2015

Other Languages: [Français](#), [Español](#).

Author: Ken Zagroba

Viewed: 1836

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Coding Information

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Title: Parts Catalog Online - New Word Search Feature

Applies To: Dealers and Fleets

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

06/02/2015 - Initial Article Release

DESCRIPTION

WORD SEARCH VERSION 2.0 - Released August 21, 2015

- Updated Word Search results to include;
 - Results will only show the first part number, blank lines that are returned previously contained the repetitive part numbers. If you have a blank line in your results under a part number, there is an associated figure to the right where that part number is used.
 - The figure description has been added to the figure number (The part type group number and description. Please note that the part group number description is only viewable by hovering your mouse pointer of the number)
 - Both the part group number and figure description columns can be sorted in ascending and descending order by clicking on the column title
 - Number of returned results will now appear
- On the main search page, when entering a chassis VIN in the PCO, you can now press "Enter" or "Return" in lieu of having to click on "Chassis Number" to return your information.
- "Export" feature Bug fixes
 - Insures all breakdowns are exported
 - Added missing data fields for models older than 2012

IT's UPTIME AT NAVISTAR!!

The Parts Catalog Team is proud to announce a new word search feature that will be deployed into the current Parts Catalog Online on Friday June 12, 2015.

PROCESS

Currently, the only method of word searching is to do so by a part noun, i.e. absorber, adapter, bearing, etc...

This new word search will now allow you to search via a part description, i.e. shock absorber, outer wheel bearing, belt tensioner, etc...

Your options have now been expanded to aid in finding the part needed, quicker, faster, and more efficiently. If you have ever used any type of Internet search engine you should have no issue using this new feature.

There are a few **key points** to remember:

1. Similar to the old Keyword Search, this Word Search feature **does not** search the Engine catalog. You will have to navigate and search the Engine catalog as normal.
2. If you are not having success with your search results, try to broaden or narrow your search terms; i.e. you search for "alternator" and the results display "pulley, alternator", try searching for "alt" within quotes, this will return any word in a description that contains the letters "alt"
3. Descriptions will get better every day. We realize that our descriptions need some clean up and the New Integrated Parts Catalog Team as well as the Parts Set up Teams will be working on cleaning these up on an on-going basis. This will continue to improve future results.
4. Send us your feedback through the parts catalog link "Feedback"; we want to hear from you. Whether it is a part description that needs to be edited or an error in the catalog itself or even a suggestion. We need your help to continue to get better every day.

[Click here](#) to preview a PDF of how the Parts Catalog New Word Search will function.

FEEDBACK FROM OUR TEST USER GROUP

Chris Norris - Parts Manager – Beltway Companies

"...very positive, hard to break the old habit of not using the old search function."

Mark Dietrich - Parts Advisor – Lakeside International Trucks

"...I have had great luck with the word search feature"

"...it's easy to use"

"...cuts down on search time immensely"

Evan W. Muller - Parts Manager – Summit Truck Group

"...it is a good step forward"

Matt Speck - Wolfington Body Company

" This will help parts professionals narrow down searches quicker enabling them to respond to the customer in a more timely manner"

Ryan McGhie - Parts Manager - Tallman Truck

"I'm loving it"

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Feedback Information

Viewed: 1835

Helpful: 11

Not Helpful: 5

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