



## Service Bulletin

File in Section: -

Bulletin No.: PIC5971A

Date: August, 2015

# PRELIMINARY INFORMATION

**Subject:** Intermittent Crank No Start With DTC P1682

**Models:** 2014 Chevrolet Impala (VIN Code 1)

**This PI was superseded to update the Models section. Please discard PIC5971.**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some owners may comment of an intermittent crank / no start concern. When checking for DTCs, the ECM will have a P1682 set.

If after normal diagnosis a correction is not found, this concern could be caused by an issue with the KR75 Engine Controls Ignition Relay # 7, located in the UBEC.

### Recommendation/Instructions

If no other root cause is identified through normal diagnosis, replace the KR75 Engine Controls Ignition Relay # 7 with part number 13595908.

### Parts Information

Part Number	Description	QTY
13595908	Relay	1

### Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
5480058*	Diagnosis and Replace the Engine Control Module Relay in UBEC (KR75 Engine Controls Ignition Relay)	0.4 Hr
* This is a unique labor operation for bulletin use only. This number will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.