SB-10059035-5315

File in Section: -
Bulletin No.: PIE0346
Date: September, 2015

Service Bulletin

PRELIMINARY INFORMATION

Subject: **Engineering Information – Service Side Detection System Message Displayed and/or DTCs B101D, U0232 and/or U0233 Set**

Models: **2013-2014 Chevrolet Cruze**
Equipped with Side Obstacle Detection (RPO UFT)

Attention: **Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to the latest version of Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.**

Condition

Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.

Some customers may comment on a Service Side Detection System message displayed on the Driver Information Center (DIC) or that the side detection system is inoperative.

During diagnosis a technician may find one or more of the following DTCs stored in the Side Blind Zone Alert Module: B101D, U0232 and/or U0233.

Cause

GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Instructions

Important: Do not unplug the rear object sensor harness from the parking assist control module.

If you encounter a vehicle with the above concern, contact one of the engineers listed below before attempting any repairs. The engineers may request the rear object sensor harness and parking assist control module assemblies intact.

Contact Information

Engineer Name	Phone Number
Ramsey Khalid	586-995-7257
Christopher Howes	586-359-8758

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
6480288*	Engineering Information Call – Service Side Detection System Displayed and/or DTCs B101D, U0232 and/or U0233 Set	0.2 hr
Add	Replacing Rear Object Sensor Harness and Parking Assist Control Module	0.9 hr
*This is a unique Labor Operation for Bulletin use only. It will not be published in the Labor Time Guide.		