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**ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR JULY 2015**

45231 Reporting 2016 Lincoln MKX Vehicle Concerns

During the 2016 Lincoln MKX launch we are asking all dealership personnel to report any product concerns through Global Concern Reporting (GCR). Please share any servicing or quality issues with the Lincoln team. Please include a clear description of the problem or concern with as much detail as possible. To access GCR, after performing a VIN/symptom search, there is a link at the bottom of the displayed results to Report a Vehicle Concern. Alternate method is to select the Help link from the top menu bar on PTS, under Need to Know, use the link for Report a Vehicle Concern. Questions, comments or suggestions regarding Global Concern Reporting can be emailed to concernr@ford.com.