SI B12 14 15
Engine Electrical Systems

March 2015
Technical Service

SUBJECT

SB-10058465-7915

DME Fault Code CD9711 Stored After Programming

MODEL

F10 (ActiveHybrid 5)

F02 (ActiveHybrid 7)

SITUATION

After programming the vehicle with ISTA/P 3.55.0 (I-Level F010-15-03-501 and F001-15-03-501):

- The check engine light (CEL) is illuminated, and

- DME fault code "CD9711 - FlexRay, message (control diagnostics OBD vehicle dynamics, 247.0.2): missing" is stored and cannot be cleared.

CAUSE

DME software

PROCEDURE

Only properly trained personnel, who have passed all applicable technical training courses, should perform any maintenance or repairs on any Hybrid or Electric Vehicle. Work performed by unqualified persons may result in severe injury or damage to the vehicle. Additional information may be found in REP 61 00… Observe safety instructions when handling electric vehicles.

There is currently an IRAP solution availible.

If you experience this issue, please submit a standard PuMA case titled "Hybrid CEL Fault Code CD9711." Make sure the vehicle is properly set up for an IRAP session prior to submitting the PuMA case.

Note: A service solution will be availible with ISTA/P 3.55.1 (I-Level F010-15-03-502 and F001-15-03-502), which will be available at the end of March 2015.

WARRANTY INFORMATION

Not applicable.