

SB-10058461-3733
ONLINE AUTOMOTIVE SERVICE INFORMATION
FOR MAY 2015

45125 2015 MKC - Built On Or Before 3/31/2015 - Buzzing Or Static Noise From Audio Systemm
When Door/Lift Gate Opened After Telematics Control Unit (TCU) Timeout

Some 2015 Lincoln MKC equipped with a Telematic Control Unit Module (TCU) and without Enhanced THX audio built on or before 3/31/2015 after approximately 30 minutes of vehicle inactivity may exhibit noise from the audio system when a vehicle door or the liftgate is opened which wakes up the TCU. This noise generated by the TCU can be described as a momentary buzzing or static coming from the rear subwoofer with the Audio Control Module (ACM) and vehicle ignition on or off. To correct the concern, reprogram the ACM to the latest calibration using IDS release 95.03 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Use applicable 18805D labor operations in section 11 of the SLTS manual and use causal part 18C869. Calibration files may also be obtained at www.motorcraftservice.com.