



FIELD SERVICE CAMPAIGN – 15108

 15 July 2015

Subject:

WorkStar® Radiator Inlet Hose

Models Involved:

WorkStar®

Defect Description:

The radiator inlet hose may separate from the radiator inlet resulting in coolant loss and illuminating amber or red engine diagnostic lamps.

Eligibility:

This procedure applies ONLY to vehicles marked in the International® Service PortalSM with FSC 15108. Also complete any other open campaigns listed on the Service Portal at this time.

Tools Required:

Description	Tool Number
Hose Clamp Cutting Tool	ZTSE4479

Table 1 Tools Information**Parts Required:**

Part Number	Part Description	Quantity
3519061C1	Clamp, Hose 2 1/2" Inner Diameter	1

Table 2 Parts Information

Work Instructions

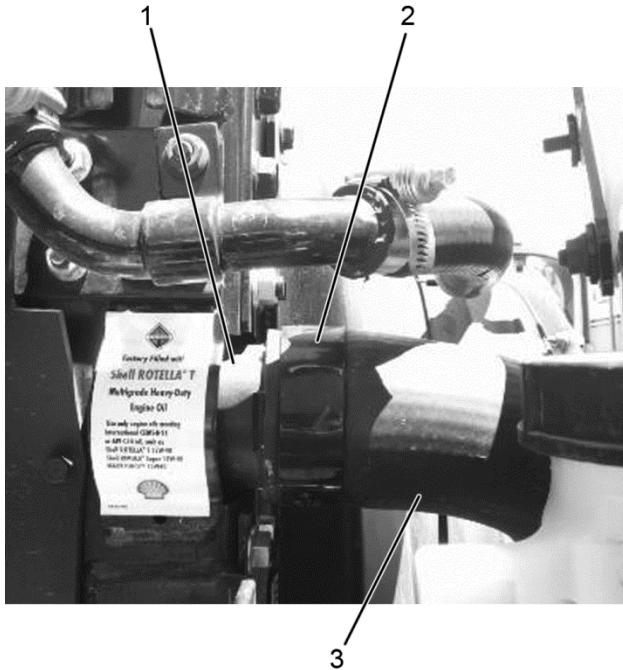
WARNING! To prevent property damage, personal injury, and / or death, park vehicle on hard flat surface, turn the engine off, set the parking brake and install wheel chocks to prevent the vehicle from moving in both directions.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

WARNING! To prevent property damage, personal injury, and /or death, allow components in engine compartment to cool before servicing engine or vehicle.

WARNING! To prevent property damage, personal injury, and / or death, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

1. Park vehicle on a flat surface.
2. Shift transmission to Park or Neutral and set parking brakes.
3. Install wheel chocks.
4. Unlatch and open hood.
5. Loosen radiator surge tank cap.



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Figure 1. Radiator Inlet Hose.

1. Radiator inlet
 2. Hose clamp
 3. Radiator inlet hose
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6. Use tool ZTSE4479 to remove hose clamp (Figure 1, Item 2) from radiator inlet hose (Figure 1, Item 3) at radiator inlet (Figure 1, Item 1).
 7. Tighten radiator surge tank cap.
 8. Install new clamp in place of previously removed clamp. Tighten clamp to 64 lb-in (7.3 N.m).
 9. Close and latch hood.
 10. Remove wheel chocks.

LABOR INFORMATION

Operation number must appear on all claims.

Table 3 Labor Information

Operation Number	Description	Time
A40-15108-1	Replace Hose Clamp	0.3 hr

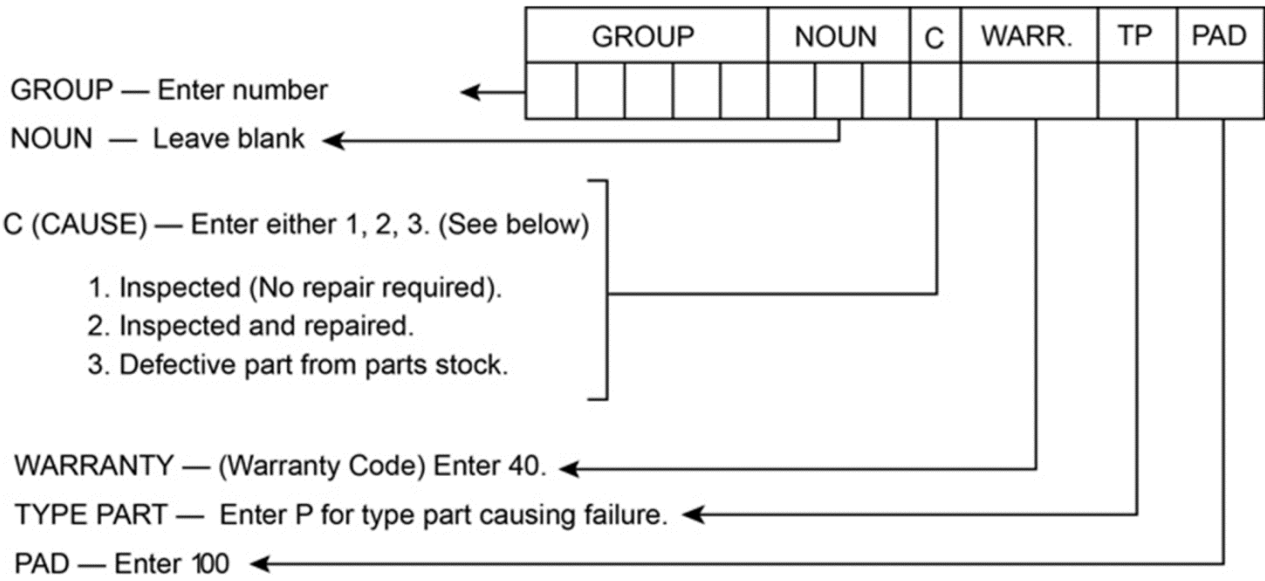
WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 15108.

It is important that the coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Policy Manual, Section 7.1.8.

As with all claim submissions, items acquired locally must be submitted in the "Other Charges" tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 15108 activity must be submitted by 15 July 2016 or within the normal warranty period for the component, if after 15 July 2016.



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