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SB-10058404-5179

Subject: CLICKING NOISE FROM CLOCK SPRING WHEN TURNING THE STEERING WHEEL	Bulletin No: 08-002/15
	Last Issued: 05/12/2015

APPLICABLE MODEL(S)/VINS

2014-2015 Mazda3 vehicles (Mexico built)

DESCRIPTION

Some vehicles may experience a clicking noise from the clock spring when turning the steering wheel. This is caused by an internal interference of the clock spring.

Customers having this concern should have their vehicle repaired using the following repair procedure.

REPAIR PROCEDURE

1. Verify customer concern.
2. Replace the clock spring with a modified one (with grease applied) according to the instructions on MS3 online or the Workshop Manual (section 08-10 CLOCK SPRING REMOVAL/INSTALLATION [TWO-STEP DEPLOYMENT CONTROL SYSTEM] or CLOCK SPRING REMOVAL/INSTALLATION [STANDARD DEPLOYMENT CONTROL SYSTEM]).
3. Verify repair.

PART(S) INFORMATION

USA, Canada

Part Number	Description	Qty.
KDY3-66-CS0	Spring, Clock	1

Mexico

New Part Number	Old Part Number	Description	Qty.	Note
KDY5-66-CS0	KD45-66-CS0A	Spring, Clock	1	Check EPC for the old part number for the vehicle and place an order for the corresponding modified part.
KDY1-66-CS0	KD51-66-CS0A	Spring, Clock	1	

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical—including photocopying and recording and the use of any kind of information storage and retrieval system --without permission in writing.

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WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's Safety Restraint Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

Warranty Type	A
Symptom Code	82
Damage Code	9H
Part Number Main Cause	KDY3-66-CS0 (USA, Canada) KDY5-66-CS0 or KDY1-66-CS0 (Mexico)
Quantity	1
Operation Number / Labor Hours:	XXL3LXRX / 0.3 Hrs.