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GROUP: Engine

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SUBJECT:

3.6L Oil Loss Diagnostic Aid

OVERVIEW:

This bulletin involves additional information on oil loss.

MODELS:

2014	(RT)	Chrysler Town & Country Dodge Grand Caravan
2014	(JS)	Chrysler 200 Dodge Avenger
2014	(JC)	Dodge Journey
2014	(LX)	Chrysler 300
2014	(LD)	Dodge Charger
2014	(WK)	Jeep Grand Cherokee
2014	(WD)	Dodge Durango
2014	(JK)	Jeep Wrangler
2014	(DS)	Ram 1500 Pickup
2014	(LC)	Dodge Challenger
2014	(DX)	Ram Truck (Mexico)

**NOTE: This bulletin applies to vehicles within the following markets/countries:
NAFTA.**

NOTE: This bulletin applies to vehicles built on or before January 20, 2014 (MDH 0120XX) equipped 3.6L Engine (Sales Codes ERB).

DISCUSSION:

The customer may describe any of the following: oil loss, low oil, oil weep or oil consumption. Before performing normal diagnostics, check for oil pooling in the engine valley (under the lower intake). This area may hold almost a quart of oil and not show any signs of oil weeping. It may be hard to visually inspect this area. Using a long wood dowel, insert it into the engine valley in front of or next to the oil filter housing, until the dowel bottoms out on the floor of the valley. Remove the dowel and check if there is about 10 mm (0.39 inch) of oil covering the tip of the dowel. If oil is found to be pooling in this area, the Oil Filter Housing may need to be replaced.

NOTE: A small amount of oil may be found on the tip of the dowel. During an oil change some oil may drip from the oil filter into the valley. No parts should be replaced for this condition.

POLICY:

Information Only