

Service Campaign Bulletin

SB-10058272-9169



Mercedes-Benz

Campaign No. 2015040004, May 2015

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 217, Model Year 2015**
Replace Brake Pads and Retaining Springs

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that the front axle brake pads and retaining springs do not correspond to current specifications. This may lead to noise complaints from the front brakes. To correct this condition an authorized Mercedes-Benz dealer will replace the front axle brake pads and retaining springs at the next dealer visit.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 25 vehicles are affected.

Order No. P-SC-2015040004

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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Procedure

1.  Replace brake pads and retaining springs of front axle, refer to WIS: AR42.10-P-1600LF.

 **Note** (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Front brake pads	A 000 420 44 00	100%
2	Retaining spring	A 000 421 14 00	
2	Hexagon head bolt	A 016 990 06 01	

 **Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Remove/install brake pads of front axle, replace (02-8738) Includes: remove/install wheels.

Damage Code	Operation Number	Labor Time (hrs.)
42 902 32 7	02-8738	1.2

 **Note**

Operation Number labor times are subject to change.