

**ONLINE AUTOMOTIVE SERVICE INFORMATION SYSTEM
FOR MARCH 2015**

44992 2015 Expedition/Navigator - Built on or Before 1/5/2015 - Steering Wheel Audio Switches Inoperative

Some 2015 Expedition and Navigator vehicles built on or before 01/05/2015 may exhibit inoperative steering wheel audio switches and could be accompanied by diagnostic trouble codes B1380:09; B1380:11 or B1380:17. Replace the clock spring. If the vehicle was produced after 01/05/2015 follow the updated diagnostics information found on the PTS website.