

XENTRY

Inside door handle jams

Topic number	LI72.00-P-061210
Version	1
Design group	72.00 General
Date	04-10-2015
Validity	MODEL 463 as of code XZ2 (YoM2012/MY2013)
Reason for change	
Reason for block	

Complaint:

The inside door handle jams and no longer returns automatically to its design position.

Attachments	
File	Description
Türgriff innen.JPG	Inside door handle

Cause:

Tolerance error in door lock. The door lock may jam or the components cause interference against each other. In rare cases the return spring in the door lock is broken.

Remedy:

1. Check the door lock for ease of movement. If possible, establish the necessary clearances and grease the components.
2. Install new theft protection trim panel with greater clearance (see below for part number).
3. Replace the door lock if the issue persists.

Symptoms
Body / Door/Flap / Door / Door handle / Jammed

Parts						
Part number	ES1	ES2	Designation	Quantity	Note	EPC
A 463 720 52 01			Right front theft protection trim panel	1		X
A 463 720 51 01			Left front theft protection trim panel	1		X

Work units				
Op. no.	Operation text	Time	Damage code	Note
			72B40 D6	Left front door inside door handle

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			72P40 D6	Right front door inside door handle
			73B06 D6	Left rear door inside door handle
			73P06 D6	Right rear door inside door handle

Validity

Vehicle	Engine	Transmission
463.202	*	*
463.236	*	*
463.237	*	*
463.272	*	*
463.273	*	*
463.274	*	*
463.346	*	*

Attachments

Türgriff innen.JPG:

