



SB-10057786-7844

Technical Information Bulletin

01-063



Section

HVAC - 01

Subject

Sleeper Heater Core O-Ring Coolant Leaking

Release Date

4/24/2015

Chassis Affected

3,984 Kenworth T680 and T880s built from 01/19/2012 - 08/01/2013, with sleeper heaters.

Action

CAMPAIGN

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. This campaign can be performed at any time convenient for the customer (for example: during next scheduled maintenance interval). Use the attached procedure. Review the DWWC or SIR for "Complete" next to the "01-63" campaign code prior to performing this repair.

01-063, E114 and E117 have been released at the same time with the goal for you to complete as many of these updates as possible in one service event. Please NOTE that not every campaign applies to every chassis. Review DWWC/SIR for the applicable campaigns for specific chassis. Be prepared to tell a customer how much time you will need to turn their vehicle around based upon the applicable campaigns for their chassis.

Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 05/01/2016, whichever is greater, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 1.0 hours labor to R&R the sleeper heater core O-rings. (Use Quick Claim Code 01-63).
 - File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.
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CLAIM CODING			
Failure Location:	001-004-033	Work Accomplished:	35
Failure Type:	235	Responsibility Code:	05
SRT Code:	001-063	Claim Type:	C
Vendor Code	01-63		

NOTE: Claims will be rejected if the old style, orange/yellow O-rings are used.

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	EL701001	10-pack, EPDM O-Ring, black

NOTE: The bad O-rings are yellow/orange in color while the new, replacement O-rings are black. EL701001 is a 10-pack of the new, black O-rings. Only two (2) O-rings per chassis are required for this repair.

Attachments

 [Chassis List](#)

 [Customer Letter](#)

 [Customer Letter Bundle](#)

 [Procedure](#)

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