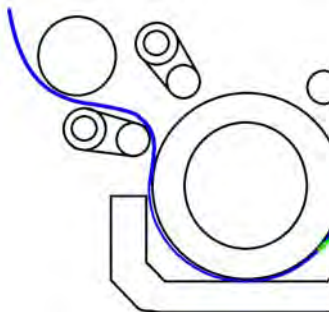




SB-10057780-8683

Technical Information Bulletin

E117



Section

Engine - 45

Subject

Updated front engine accessory drive (FEAD) components.

Release Date

4/24/2015

Condition

New FEAD components designed to extend the life of the A/C compressor clutch bearing.

Chassis Affected

2,942 Kenworth chassis built between 06/11/2012 – 07/25/2014 with a PACCAR MX-13 EPA2013 engine.

Action

CAMPAIGN

Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list. Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis. Use the procedure below. Review DWWC/SIR for "Complete" next to the "E117" campaign code prior to performing this repair.

E117, E114 and 01-063 have been released at the same time with the goal for you to complete as many of these updates as possible in one service event. Please NOTE that not every campaign applies to every chassis. Review DWWC/SIR for the applicable campaigns for specific chassis. Be prepared to tell a customer how much time you will need to turn their vehicle around based upon the applicable campaigns for their chassis.

As more parts become available, more chassis will be added to these campaigns. Watch for bulletin updates in the DealerNet "What's New" section.

Warranty

Through Standard Warranty (excludes Extended Warranty) or for repairs completed by 05/01/2016, whichever is greater, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 1.25 hours labor to R&R A/C compressor belt, remove idler pulley, R&R the front engine mount and install new belt routing label. (Use Quick Claim code E117)
- File an additional claim for an extraordinary circumstance. A quick claim for standard labor must be filed first.

CLAIM CODING

Failure Location: 045-008-999	Work Accomplished: 35
Failure Type: 340	Responsibility Code: 01
SRT Code: 045-680, 014-031, 001-049, 042-152, 045- XXX	Claim Type: F

COMPRESSOR EXTENDED WARRANTY

Kenworth is extending the warranty coverage of customers' air conditioning compressors for PACCAR MX-13 EPA2013 vehicle(s) built before 01/05/2015 up to three (3) years from vehicle date-in-service or 300,000 miles (480,000 km), whichever occurs first. This applies to the compressor currently installed in a customer's vehicle(s) as of the release date of this bulletin. Compressors installed after the release date of this bulletin would fulfill the extended warranty and have a standard parts warranty starting on the compressor replacement date.

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	D84-1003-082078	Accessory drive belt
1	2015801PE	Front engine-support bracket
1	F53-1025-012	Belt routing label

NOTE: Destroy all take-off parts.

Attachments

 [Chassis List](#)

 [Customer Letter](#)

 [Procedure](#)

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