
Reference	SSM72131	SB-10057694-3244
Models	LR2 / L359 LR4 / L319 Range Rover Evoque / L538	
Title	C1 (Door) Latch functionality	
Category	Body	
Last modified	02-Feb-2015 00:00:00	
Symptom	112000 Latches/Locks & Security	
Attachments	Date ID.docx	
Content	<u>Issue:</u> Door lock functionality	

Cause: JLR Engineering are currently investigating side door latch concerns and therefore would appreciate more information to aid investigations. Known issues have been resolved and assured VINs for effected models are:

- Evoque: H021033(15MY), H920134 (PUNE)
- Discovery 4 A756425
- Freelander2: H432120, H911856 (PUNE)

Action: It is important that the symptom driven diagnostics procedures within TOPIx section 501-14 (lock latches and entry system diagnosis and testing) are adhered to and that no latches are replaced unless this process is followed completely. This will ensure that the root cause of any issue is fully proven and that any unnecessary replacements are prevented.

For vehicles post assured VINs: In the event of latches being replaced, raise an ePQR such that parts be available for return for further investigation, is deemed necessary. Latches for replacement should have the date code: 160614 - which can be located as identified on the attached document.