

**SB-10057693-4584**

<b>Reference</b>	SSM72130
<b>Models</b>	Range Rover / L405 Range Rover Sport / L494
<b>Title</b>	Range Rover (LG) and Range Rover Sport (LW) Side Door latch concern
<b>Category</b>	Body
<b>Last modified</b>	14-Jan-2015 00:00:00
<b>Symptom</b>	112000 Latches/Locks & Security
<b>Attachments</b>	1Latch codes.pdf Latch Part Numbers affected.pdf Paint Mark Location.pdf

**Content**Issue:

A customer may report that the side door latch is unable to retain the door in the closed position on their vehicle.

Cause:

There are a number of potential causes which engineering wish to investigate further

Action:

If your dealership lies within mainland UK (GBR), Germany (DEU), or the United Arab Emirates (ARE) please do not attempt to repair the vehicle. Raise a TA and retain the vehicle until your TA is responded to, provided it does not inconvenience the customer. If it will inconvenience the customer, take note of which door is failing to latch closed and replace all four door latches on the vehicle.

It is important that you use latches from a known supplier batch with a date code after 171214, or have a paintmark in the area indicated in the attachment. If the paintmark is present, the latch is ok to use with any date code.

Do not use latches available at your dealership without the markings / date code highlighted in the attachment. New latches must be ordered from your Service Parts provider. Retain all the latches and be prepared to return them to Land Rover Engineering via the PRR process.

If your dealership does not lie within these regions, take note of which door is failing to latch closed and then replace all four door latches on the vehicle with approved new parts as stated and report this action by submitting an EPQR

Attached file lists the part numbers affected