SB-10057580-1015



Technical Service Bulletin

93 Electric drive does not work; hybrid warning light illuminated in instrument cluster (DTC P0AD600)

93 15 01 2038152/2 January 5, 2015. Supersedes Technical Service Bulletin Group 93 number 14-00 dated August 19, 2014 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment	
Q5	2012 - 2015	All	Hybrid	

Condition

REVISION HISTORY				
Revision	Date	Purpose		
2	-	Revised Warranty (Corrected Service Number)		
1	8/19/2014	Initial publication		

• The following warning is shown in the instrument cluster: "Hybrid drive: system error. Please go to workshop".

- Electric and hybrid operation are no longer possible.
- **DTC P0AD600** (Hybrid Battery Pack Air Flow Valve "A" Control Circuit Range/Performance) is stored in the hybrid battery management module, J841 (address word 8C).

Technical Background

Because of a software problem, the hybrid battery management control module unlearns the end stops of the air supply valve in the cooling module.

Production Solution

Software update.

^{© 2015} Audi of America, Inc.

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.



Service

SVM Update Instructions

- 1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
- 2. Update the hybrid battery management module, J841 (address word 8C) using the SVM action code as listed in the table below, if necessary.

Model	New Software Version (or higher)	SVM Code Input	
Q5 Hybrid	0543	8CA001	

Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.					
Service Number:	9303					
Damage Code:	0040					
Labor Operations:	Software update	0151 0000	Time stated on diagnostic protocol (Max 80 TU)			
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU			
	Road test prior to service procedure	No allowance	0 TU			
	Road test after service procedure	0121 0004	10 TU			
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for	DADP allowance	e details)			
Claim Comment:	t: As per TSB #2038152/2					

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual.* Claims are subject to review or audit by Audi Warranty.

© 2015 Audi of America, Inc.

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.

Technical Service Bulletin



Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

• TSB 2011732 00 Software Version Management (SVM), operating instructions.

All part and service references provided in this TSB (2038152) are subject to change and/or removal. Always check with your Parts Dept. and service manuals for the latest information.

© 2015 Audi of America, Inc.

Page 3 of 3

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.