



## SB-10057533-9284

### SUBJECT

**Sporadic Electronic Power Steering (EPS) Warning Lamp when Starting Drive Readiness**

### MODEL

I01 (i3 and i3 REx)

Produced through 06/2014

### SITUATION

An EPS warning lamp may intermittently light up in the instrument cluster when starting drive readiness. No steering assistance is available at this time.

After a terminal change (switching the ignition off and on again), the warning lamp is no longer illuminated.

### CAUSE

Software error in the EPS control unit

Fault code “FC 4823E6-Internal control unit-power pack faulty” may be stored in the EPS.

### CORRECTION

Run the vehicle test using the latest version of ISTA/D to check the EPS fault memory. If FC4823E6 is stored, work through the corresponding test module, clear the fault memory, and program and code the vehicle with ISTA/P V2.53.1/3.53.1 or higher (integration level I001-14-07-502 or higher).

Do not replace parts.

Note that ISTA/P will automatically reprogram and code all programmable control modules that do not have the latest software. For information on programming and coding with ISTA/P, refer to CenterNet / Aftersales Portal / Service / Workshop Technology / Vehicle Programming.

**Always connect a BMW approved battery charger/power supply (SI B04 23 10).**

### WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle/SAV Limited Warranty or the BMW Certified Pre-Owned Program.

<b>Defect Code:</b>	<b>32 13 02 15 00</b>	
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 00 006	Refer to KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults)
And:		
61 25 910	Refer to KSD2	Recharging high-voltage battery unit (to high-voltage charging unit)
And:		

61 00 730	Refer to KSD2	Programming/encoding control unit(s)
And:		
61 21 528	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery to EME")
Or:		
61 21 529	Refer to KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as "Charging battery to EME") (luggage compartment service cap removed)

Labor operation code 00 00 006 is a Main labor operation. If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead.

Refer to KSD2 for the corresponding flat rate unit (FRU) allowance. Enter the Chassis Number, which consists of the last 7 digits of the Vehicle Identification Number (VIN). Click on the "Search" button, and then enter the applicable flat rate labor operation in the FR code field.

If a control module or component was working properly and/or had no related faults stored prior to vehicle programming and it fails to program correctly or requires initialization, this additional work must be claimed with separate labor operations under the defect code listed above; refer to KSD2.

Repairs to control modules and components with pre-existing conditions are not eligible to be claimed under the defect code listed in this bulletin.

### Other Repairs

If performing other ISTA diagnostics and related test plans results with **eligible and covered work**, claim this work with the applicable defect code and labor operations listed in KSD2.

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