



2012 Civic Inaccurate Fuel Gauge

Background

American Honda (AHM) is investigating certain 2012 Civics with a complaint of an inaccurate fuel gauge. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested **ONLY** if the vehicle meets the following requirements:

1. Vehicle must be under the Limited Powertrain Warranty (5 years or 60,000 miles)
2. All trims except Si, CNG & Hybrid.
3. First time & repeat complaints are okay.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.