

**\*\* ADVANCE TECHNICAL INFORMATION NOTICE \*\***

**SB-10056983- 1232**

**DATE:** October 23, 2014  
**TO:** Mitsubishi Motors Certified i-MiEV Dealership Dealer Principals, General Managers, Service Managers, and Parts Managers  
**RE:** 2012 i-MiEV Undercarriage Rust Service Campaign  
**ATIN NO.** ATIN-14-SC-003-A

.....

**AFFECTED VEHICLES:** Certain 2012 i-MiEV vehicles built October 28, 2011 – July 2, 2012

**PURPOSE**

A service campaign will be released today for removing and preventing undercarriage rust formation on certain 2012 i-MiEV vehicles built October 28, 2011 – July 2, 2012. This service campaign will be conducted in the U.S. and Canada. The Service Campaign Bulletin outlining the repair procedure will be available today on MEDIC and MDL.

The undercarriage on certain 2012 i-MiEV vehicles, along with the bolts securing the Main-drive Lithium Ion battery under covers and non-essential ground connections, may be susceptible to rust.

Dealers are requested to inspect the non-essential ground connection bolts and undercarriage. If the bolts are not rusted or damaged, the dealer will remove any undercarriage rust, apply anti-corrosion wax to the frame, reinstall the under covers, and replace the bolts. If the bolts are rusted or damaged, the dealer will remove any undercarriage rust, apply anti-corrosion wax to the frame, and replace the under covers with new covers that use ground bus bars.

A quick reference video can be viewed on the [MDL > Service > Systems > Techline > Techline Videos > i-MiEV > Undercarriage Rust Service Campaign](#) for additional information about the repair procedure.

Some dealers may be force allocated stock using a formula based on the proximity and percentage of applicable registered VINs by ZIP code. Parts shipments are processed via the 'R' order type and started shipping along with your scheduled stock order beginning today, October 23, 2014. Dealers may place additional orders via the MDL. Please refer to Parts Bulletin 42-IM-01-14 for additional information.

Notification letters will be sent to owners of affected vehicles, requesting they contact their local Certified Mitsubishi i-MiEV dealership to schedule an appointment to have this service campaign performed.

When checking for applicability of this campaign (C1411E), please check for and complete any other open campaigns. Always get the customer's approval before completing a campaign on a customer owned vehicle.

**IMPORTANT**

**To maximize customer satisfaction with the quality of their vehicle, affected new or used inventory vehicles should be remedied before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is involved in this service campaign.**