



Service Bulletin

File in Section: -

Bulletin No.: PIC5692A

Date: July, 2012

PRELIMINARY INFORMATION

Subject: Brake Pedal Does Not Raise After Apply - Brakes Remain Applied Or Brake Lights On Unwanted

Models: 2010 - 2012 Buick LaCrosse
2011 - 2012 Buick Regal
2010 - 2012 Cadillac SRX
2013 Chevrolet Malibu Eco

This PI was superseded to update WPC parts information in recommended field. Please discard PIC5692.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Condition: In rare cases, a customer or technician may comment the brake pedal may not raise or seem stuck down after a normal braking event. The condition may occur in high temperature and humidity conditions and may not be repeatable. Brake lights will remain on and brakes may drag after pedal released. A pop, click or snap noise may be heard when pedal is applied or released.

If concern is intermittent allow the vehicle to idle for 30 minutes on max heat and floor mode to try and induce the concern.

Recommendation/Instructions:

Correction: There is a bind in the pivot bushing, replace the brake pedal and 2 retaining clips.

The new brake pedal and clips can be obtained from the Warranty Parts Center (WPC) see part information below.

WPC 640A 2010 - 2012 Cadillac SRX nonadjustable pedals

WPC 640B 2010 - 2012 Cadillac SRX w/ adjustable pedals

WPC 641 2013 Chevrolet Malibu, 2010 - 2012 Buick LaCrosse and 2011 - 2012 Buick Regal

Use the attached form to request the parts from the warranty parts center.

WPC Parts Request Form

To: Warranty Parts Center
"E-Mail" warrantypartscenterusa@gm.com
or WPC Fax #: 248-371-0192

Attn: Jeanette Dunn

Part Being Requested:

(1)WPC #

(2)WPC #

(3)WPC #

(4)WPC #

(5)WPC #

(6)WPC #

Dealer BAC (U.S.) / Dealer Code (Canada):

Dealer Name:

Dealer Address:

Dealer Contact Person:

Dealer Phone Number:

Repair Order Number:

Vehicle VIN:

If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902