

Service Bulletin

File in Section:

Bulletin No.: 15-NA-046

Date: November, 2015

TECHNICAL

Subject: Driver Steering Wheel Airbag Not Flush With Steering Wheel and/or Difficulty

Depressing Airbag to Engage Horn

Attention: This Bulletin also applies to any of the models that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
Branu.	wiodei.	from	to	from	to		
Cadillac	ATS	2015	2015	Nov 10, 2014	June 18, 2015	All	All
Cadillac	CTS (VIN-A)	2015	2015	Nov 10, 2014	June 18, 2015	All	All
Cadillac	ELR	2015	2015	Nov 10, 2014	June 18, 2015	All	All
Cadillac	Escalade Models	2015	2015	Nov 10, 2014	June 18, 2015	All	All
Cadillac	SRX	2015	2015	Nov 10, 2014	June 18, 2015	All	All
Cadillac	XTS	2015	2015	Nov 10, 2014	June 18, 2015	All	All

Condition	4291790		
	Some customers may comment that the steering wheel airbag is not flush to the steering wheel and/or it is difficult to depress airbag to engage the horn.		
Cause	This may be caused by the steering wheel inflatable restraint module (steering wheel airbag) not being fully installed into the steering wheel.		

Correction

If you encounter a vehicle with the above concern and the vehicle falls within the build dates listed above, replace the steering wheel airbag. Refer to Steering Wheel Airbag Replacement in SI.

Parts Information

For part numbers and usage, refer to Group 14.865 of the appropriate GM Parts Catalog.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time	
6450370	Airbag Steering Wheel Module Replacement	Use Published Labor Operation Time	

Version	1
Modified	