



# Service Bulletin

File in Section: -

Bulletin No.: 15-NA-082

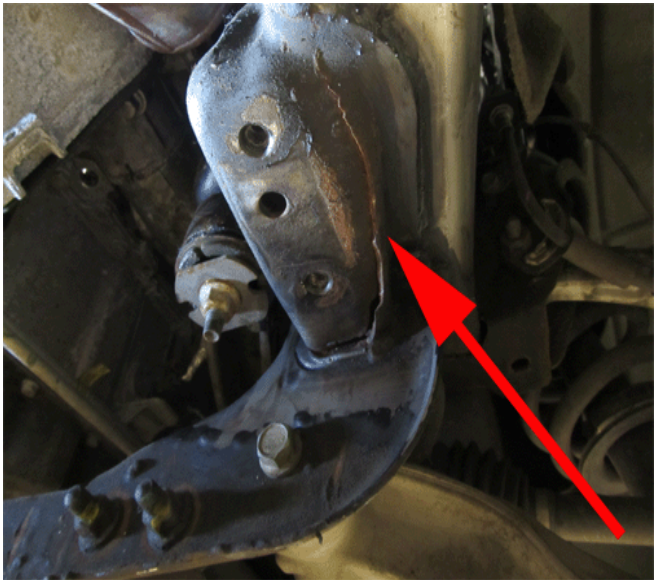
Date: December, 2015

## TECHNICAL

**Subject:** Clunking Noise from Front of Vehicle During Turns and/or Bumps

**Attention:** This Bulletin also applies to any of the models that may be Export vehicles.

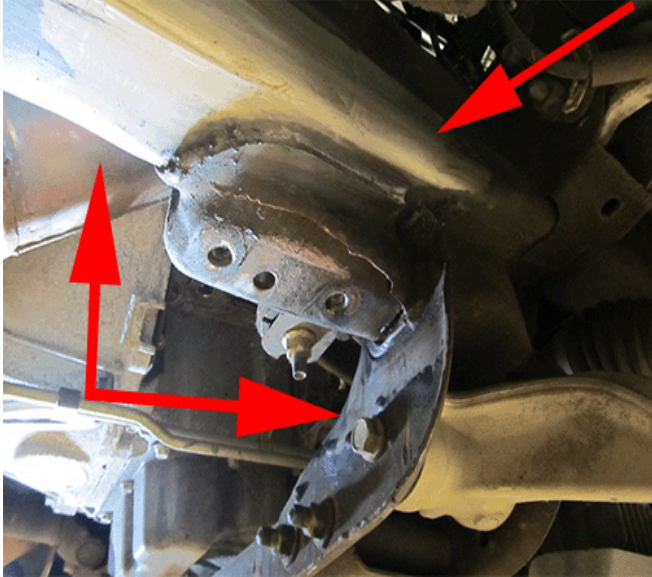
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade EXT	2007	2013			All	All
Cadillac	Escalade, Escalade ESV	2007	2016			All	All
Chevrolet	Avalanche	2007	2013			All	All
Chevrolet	Silverado 1500, Suburban 1500, Tahoe	2007	2016			All	All
GMC	Sierra 1500, Yukon, Yukon XL 1500	2007	2016			All	All

<b>Condition</b>	Some customers may comment on a clunking noise originating from the front of the vehicle that is more predominant during turns or traveling over bumps.
<b>Cause</b>	 <p style="text-align: right;">4223055</p> <p>This may be caused by a damaged stabilizer shaft frame bracket. There have been some cases in which the bracket is cracked, as shown. This condition has been found to be the result of insufficient welds between the bracket and frame rail. There have been some cases on older vehicles of corrosion affecting the bracket.</p>

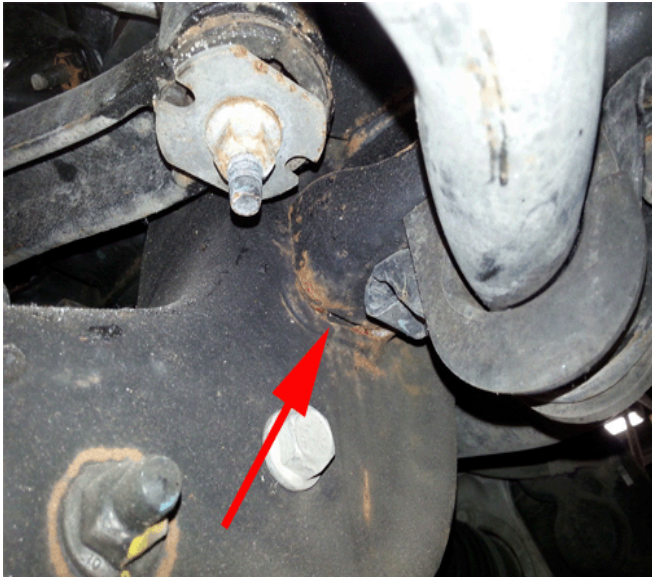
## Correction

If you encounter a vehicle with the above concern, follow the procedure below to install a new stabilizer shaft bracket to the frame.

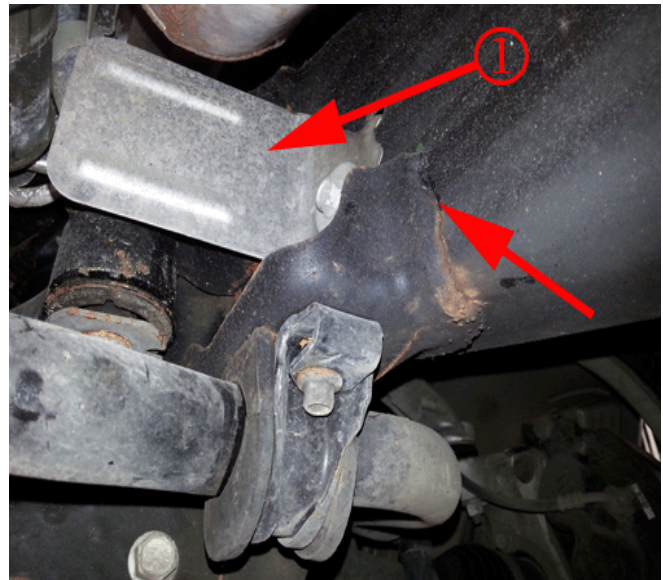
1. Disconnect the negative battery cable. Refer to Battery Negative Cable Disconnection and Connection.



4223060



4279393



4279395

2. Raise the vehicle in the air and inspect the stabilizer shaft frame brackets (both left and right) for any abnormalities or cracks and inspect welds to ensure good alignment and integrity. Refer to Lifting and Jacking the Vehicle in SI.

**Note:** Be sure to inspect frame rails for any cracks or damage in relation to the stabilizer bracket. If the frame rail itself is cracked or damaged, repair should not be attempted.

3. Once verified that the bracket is damaged or the welds are insufficient, remove the stabilizer shaft. Refer to Stabilizer Shaft Replacement in SI.
4. On 4WD models, once the stabilizer shaft is removed also remove the front frame/front axle mount exhaust heat shield (1) located above the stabilizer bracket.
5. With the stabilizer shaft and shield removed, using a rag and wax/grease removing solvent, remove the wax coating and any grease, oil, or undercoating from the truck frame in the affected repair area.

**Important:** Be sure to remove all wax coating around the areas of the bracket. If the wax coating is not fully removed, this could affect the weld quality when installing the new bracket.



4223062

6. After all the wax coating is removed, using a cut off wheel, remove the old bracket from the frame.

**Warning:** To avoid personal injury when exposed to welding flashes or to galvanized (Zinc Oxide) metal toxic fumes while grinding/cutting on any type of metal or sheet molded compound, you must work in a properly ventilated area, wearing an approved respirator, eye protection, earplugs, welding gloves, and protective clothing.

**Important:** Be sure to not cut the frame in process of removing the bracket.



4223065

7. After the bracket has been removed, using an angle grinder with 24 grit sand paper or equivalent clean the areas of any excess bracket weld material from the frame so that the new bracket can sit flush in the location of the old one.

**Important:** Be sure to not grind away any frame material, only remove the weld material.



4223069

8. Clean the area of all debris in preparation of the new bracket to be welded to the frame.

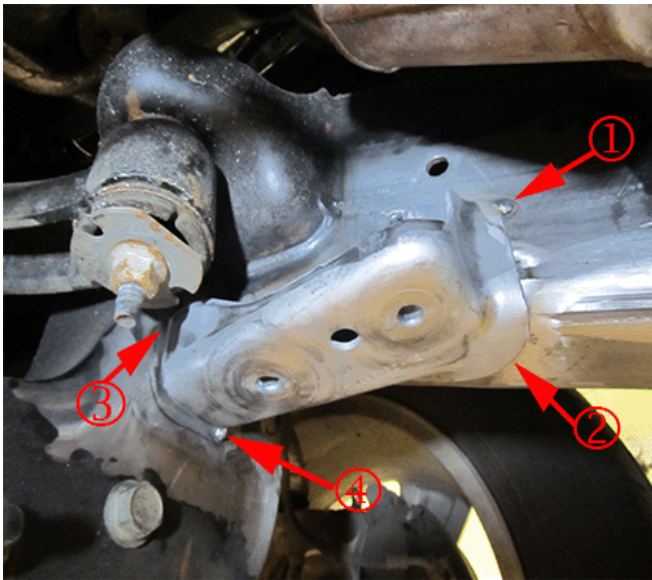
**Important:** Be sure to inspect frame rails for any cracks or damage in relation to the stabilizer bracket. If the frame rail itself is cracked or damaged, repair should not be attempted.



4223071

9. After the area is clean of all debris, place the new bracket in the location of the removed one. The bracket should seat against the frame crossmember bracket in the most forward position, along the lower surface of the frame rail, and along the inner surface of the frame rail in the rear.

**Note:** The new bracket will need the welding locations stripped of all coating. Be sure to grind all edges of the new bracket so that the quality of the weld will not be affected.



4223074



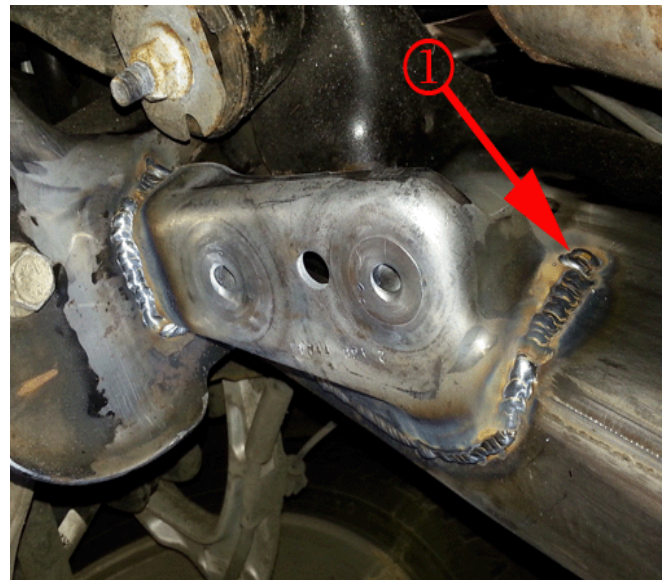
4223078

10. After the bracket is in location, tack weld the bracket to the frame in all 4 corners of the bracket. This will keep the bracket from moving while welding the bracket fully to the frame.



4223077

11. After the bracket is tack welded in the location, loosely position the stabilizer shaft to verify that the bracket is in the correct location. Refer to Stabilizer Shaft Replacement in SI.
12. After verifying that the bracket is in the correct location, remove the stabilizer shaft. Refer to Stabilizer Shaft Replacement in SI.



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13. Continuous-weld the new bracket into position. Ensure the rear vertical weld (1) is extended approximately 15 mm above the edge of the bracket.

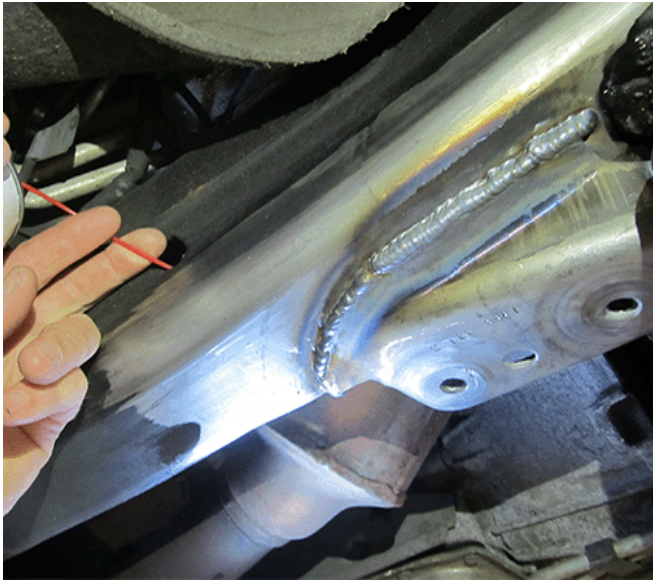
**Note:** When welding, be sure to start from the bottom of the bracket and work your way upward.

**Note:** Gas metal arc weld using ER70S-3 electrode and an Argon CO2 protective gas mixture. Alternatively, meeting AWS 7013.

**Note:** Provide a continuous weld around the bracket. If access does not permit a continuous weld, make a 6 mm minimum overlap of adjacent welds.

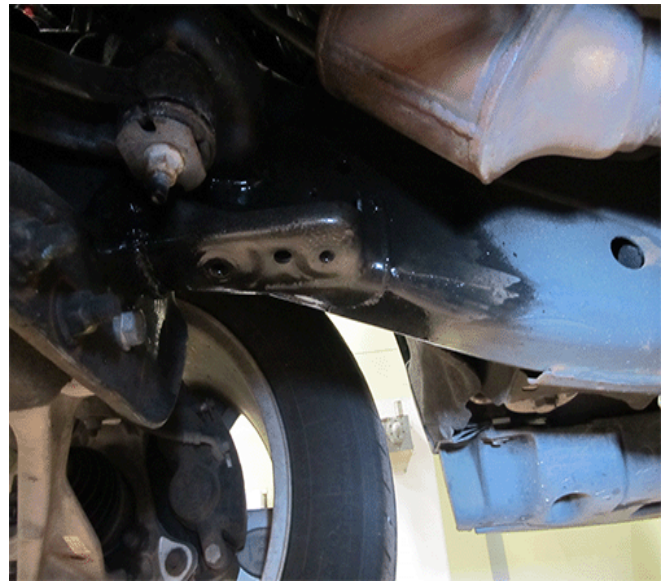
**Warning:** To avoid personal injury when exposed to welding flashes or to galvanized (Zinc Oxide) metal toxic fumes while grinding/cutting on any type of metal or sheet molded compound, you must work in a properly ventilated area, wearing an approved respirator, eye protection, earplugs, welding gloves, and protective clothing.

14. After the bracket has been fully welded to the frame, using Lloyd's Pure Prep™ Metal Surface Preparation P/N 25418 (10 fluid ounce bottle), or equivalent, saturate a towel or Scotch-Brite™ (3M) pad with the pre-diluted solution and scrub the area well, rendering a foaming of the Pure Prep.™ This will greatly improve adhesion and corrosion resistance in the repair areas.
15. Using a water dampened clean towel, remove any residue and dry the affected area. Dry the repair area completely using an air hose to blow dry the frame and bracket.
16. Check the repair area for phosphate treatment by wiping it to see if any corrosion residue can be picked up. Correctly treated areas will not have any residue on the surface.



4223079

17. Apply a light flash-coat of Lloyds Kryptonite Metal Treatment P/N 36502 Life Long Rust Protection (14 ounce aerosol), or equivalent, to all bare areas of the frame where the wax coating was removed. This first coat should flash in approximately 3-5 minutes. Apply a light flash-coat to the inside of the frame rail using existing access holes, as shown. Insert the straw of the aerosol can as far as possible, and slowly work the straw back out while applying material.



4223080

18. Apply a second coat of Lloyds Kryptonite. This can be a heavy coat; double and triple passes with this product, over a light first coat, are not a problem.



4223081

19. We suggest top coating the Lloyds Kryptonite with Daubert Nox-Rust® P/N X-121B "One Coat Rust Preventative Coating" (aerosol), or equivalent.
20. Reinstall the stabilizer shaft with new stabilizer shaft clamp bolts. With new stabilizer thread cutting bolts, drive the bolts to cut the new threads, then loosen the bolts two turns and then torque to 50 N•m (37 lb ft). Refer to Stabilizer Shaft Replacement in SI.

**Note:** The stabilizer shaft clamp bolt attachment holes on the new bracket are not threaded, the clamp bolts are thread cutting.

21. On 4WD models, install the front frame/front axle mount exhaust heat shield.
22. Reconnect the negative battery cable. Refer to Battery Negative Cable Disconnection and Connection.

## Parts Information

Dealers should obtain 25418 and 36502 by contacting Lloyds by e-mail at sales@lloydslaboratories.com, or by calling 1-800-361-6766.

U.S. Dealers can obtain the X-121B topcoat by contacting the Daubert website at [www.daubertchemical.com](http://www.daubertchemical.com) or inside the U.S. only, by calling 1-800-914-0034.

Canadian dealers must contact the Daubert distributor in Canada, Corrosion Control Coatings Ltd, by faxing the form below to 1-800-563-8078.

Part Number	Description
84037074	Bracket – Drivetrain & Frt Susp Frm Stab (Left Hand)
84037075	Bracket – Drivetrain & Frt Susp Frm Stab (Right Hand)
11570934 (2 Qty)	SCREW-HEX FLANGE HEAD TAPPING

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1480628*	Repair and Replace Stabilizer Bracket on One Side	2.5 hrs
Add	Replace Both Stabilizer Brackets	1.5 hrs
*This is a unique Labor Operation for Bulletin use only.		

Additional Keywords: Sway

Version	2
Modified	December 16, 2015 – Updated Important statements and added Additional Keywords.



**GENERAL MOTORS DEALERSHIP ORDER FORM**

**Fax Orders to: 1-800-563-8078**

<u>Address</u>	<u>Bill To:</u> _____ _____ _____	<u>Ship To:</u> _____ _____ _____	<u>Dealer #:</u> _____  <u>Contact Name:</u> _____
<u>Phone:</u>	<u>Fax:</u>	<u>Phone:</u>	<u>Fax:</u>
<b>Nox Rust X121B Aerosol Rust Preventive Coating</b> Case (12 cans per case)  # _____ of cases # _____ of cans		<b>Cost per Case</b> <b>\$ 195.00 + shipping &amp; applicable tax</b>  <b>Cost per Can</b> <b>\$16.25 + shipping &amp; applicable tax</b>	
<b>Order Desk Information:</b> Corrosion Control Coatings Ltd. 106 Colborne Street Walkerton, Ontario N0G 2V0  Phone: 519-881-1594 or 800-934-7771 Fax: 800-563-8078 E-Mail: <a href="mailto:lpegelo@cc-coatings.com">lpegelo@cc-coatings.com</a>		<b>Payment Information:</b>  All orders require payment by Credit Card. Please include credit card information.  Credit Card # _____ Expiry Date : _____  <i>Only Visa or MasterCard Accepted</i>	
<b>Special Notes:</b>			
<b>Confirmation:</b> (CC Use only)	<b>Ship Date:</b> _____  <b>Rec'd By:</b> _____		

4232962

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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TECHNICIAN  
CERTIFICATION**



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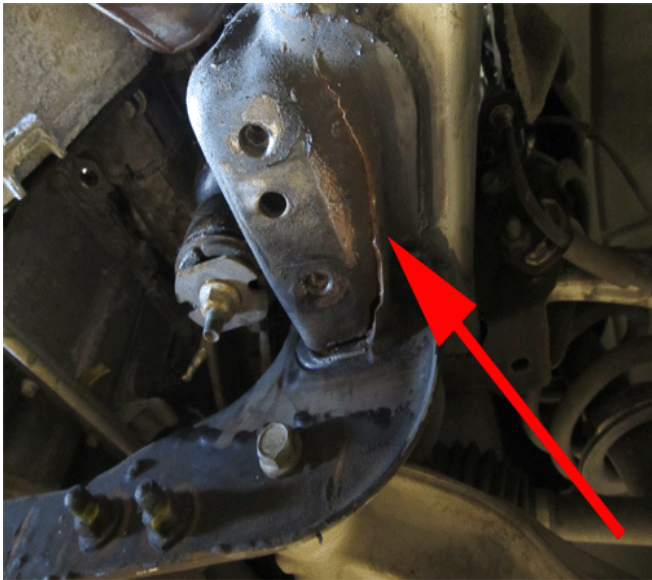
Date: December, 2015

## TECHNICAL

**Subject:** Clunking Noise from Front of Vehicle During Turns and/or Bumps

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Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade EXT	2007	2013			All	All
Cadillac	Escalade, Escalade ESV	2007	2016			All	All
Chevrolet	Avalanche	2007	2013			All	All
Chevrolet	Silverado 1500, Suburban 1500, Tahoe	2007	2016			All	All
GMC	Sierra 1500, Yukon, Yukon XL 1500	2007	2016			All	All

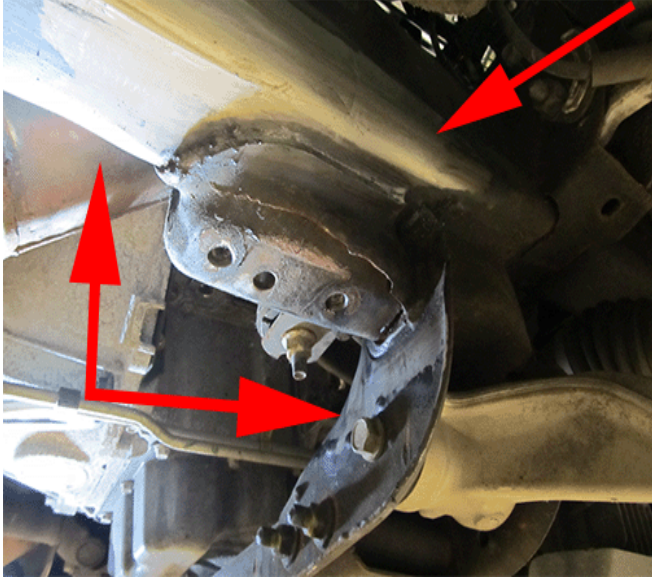
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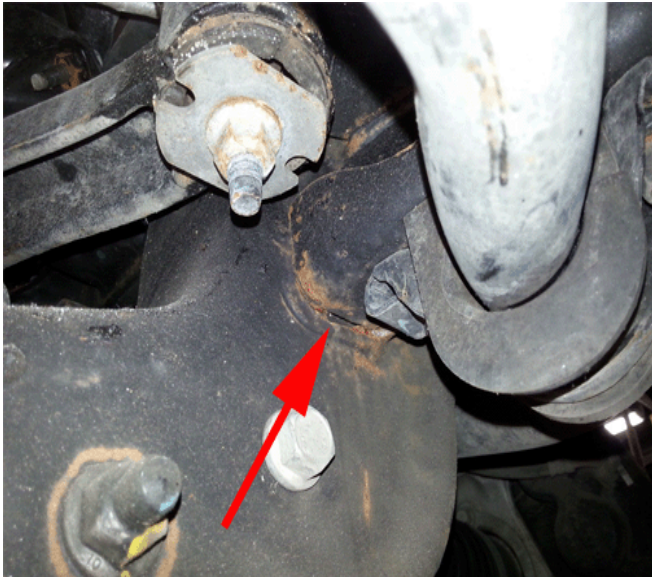
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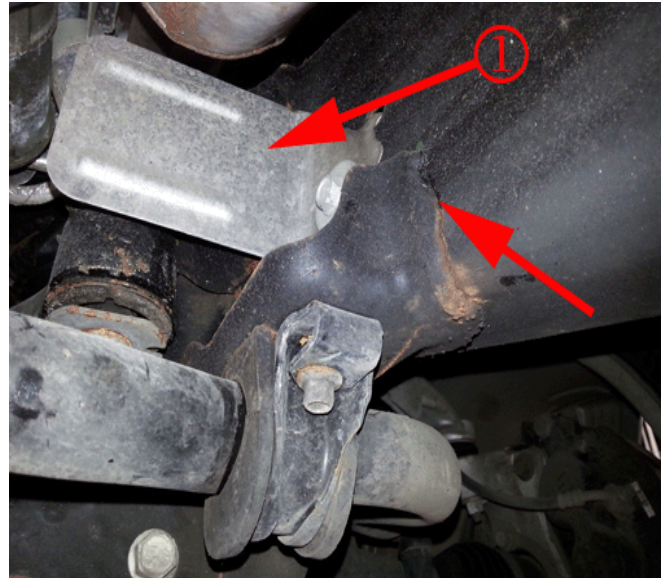
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4223060



4279393



4279395

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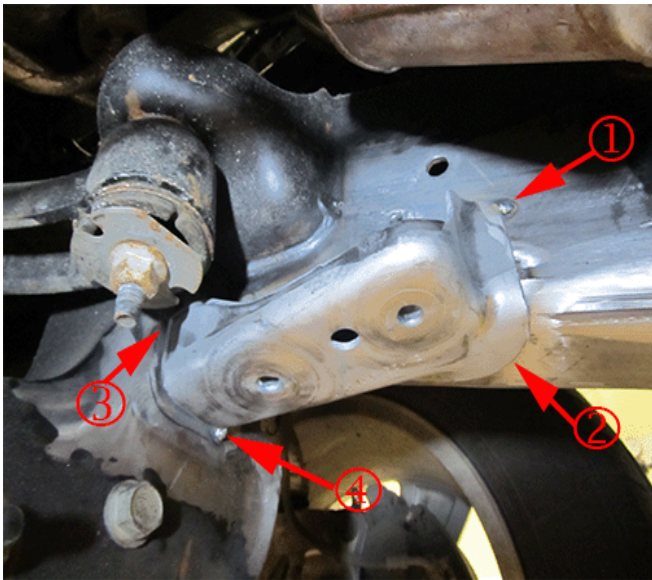
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4223074



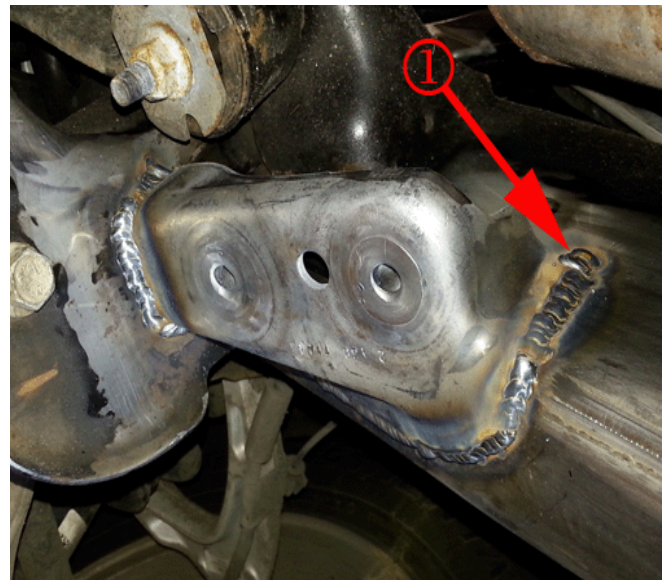
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4279397

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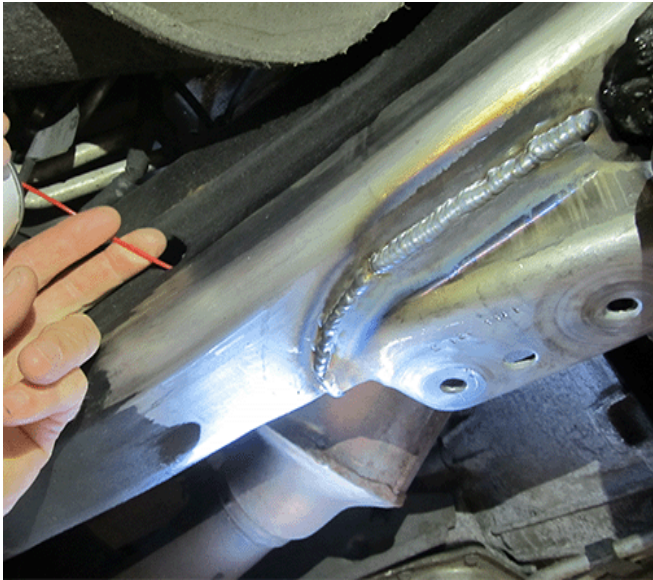
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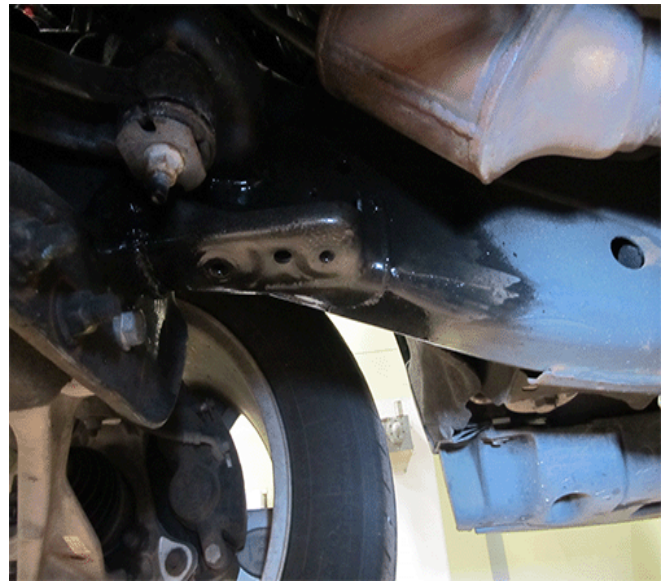
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4223079

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4223080

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11570934 (2 Qty)	SCREW-HEX FLANGE HEAD TAPPING

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Add	Replace Both Stabilizer Brackets	1.5 hrs
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	



**GENERAL MOTORS DEALERSHIP ORDER FORM**

**Fax Orders to: 1-800-563-8078**

<u>Address</u>		<u>Bill To:</u>		<u>Ship To:</u>		Dealer #: _____	
_____		_____		_____		_____	
_____		_____		_____		_____	
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_____		_____		_____		_____	
				Contact Name: _____			
Phone:		Fax:		Phone:		Fax:	
_____		_____		_____		_____	
<p><b>Nox Rust X121B Aerosol Rust Preventive Coating</b>                  Case (12 cans per case)</p> <p># _____ of cases                  # _____ of cans</p>				<p align="center"><b>Cost per Case</b>  <b>\$ 195.00 + shipping &amp; applicable tax</b></p> <p align="center"><b>Cost per Can</b>  <b>\$16.25 + shipping &amp; applicable tax</b></p>			
<p><b>Order Desk Information:</b>                  Corrosion Control Coatings Ltd.                  106 Colborne Street                  Walkerton, Ontario                  N0G 2V0</p> <p>Phone: 519-881-1594 or 800-934-7771                  Fax: 800-563-8078                  E-Mail: <a href="mailto:lpegelo@cc-coatings.com">lpegelo@cc-coatings.com</a></p>				<p><b>Payment Information:</b>                  All orders require payment by Credit Card.                  Please include credit card information.</p> <p>Credit Card # _____                  Expiry Date : _____</p> <p><i>Only Visa or MasterCard Accepted</i></p>			
Special Notes:		_____					
Confirmation: (CC Use only)		Ship Date: _____		Rec'd By: _____			

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