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02/11/2015

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GPOP - Issue Review System

Part Number: 05156071A\$, 05156072A\$, 68192594A\$, 68081850A\$, 1VF56DX9A\$

Part Description: Steering Column and Seals.

Issue Description: If the customer complains of a steering column squeak when turning the wheel in low speed maneuvers (parking lot, driveway) in cold weather, the following inspection procedure will assist in preventing a misdiagnosis.~
Inspect the suspension front coil spring to isolators. This can be done by first letting the vehicle cold soak. The noise is normally heard in temperatures ranging from 15-40 degrees (F). With one person in the vehicle turning the steering wheel, place your hand on the front spring. If a vibration is felt when the noise is heard by the vehicle occupant, the issue is from the front suspension – not in the steering column. Do not service the steering column.

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Contact Us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquires. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.