

FORD:

2011-2015 F-59 Commercial Stripped Chass

This article supersedes TSB **16-0014** update the warranty base part number.

ISSUE

Some 2011-2015 F-59 Commercial Stripped Chassis vehicles built on or before 5/29/2015 may experience hazard lighting, turn signal operation or trailer tow (TT) lighting that is not functioning properly. Vehicle vibrations may internally damage the relays that control the lighting circuits.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Is the hazard lighting, turn signal operation or TT lighting not functioning properly?
 - a. Yes - proceed to step 2.
 - b. No - this article does not apply. Refer to Workshop Manual (WSM), Section 417-01 for normal diagnostics.
2. Locate the central junction box (CJB) in the lower left side of dash. Remove and discard the following relays: (Figure 1)

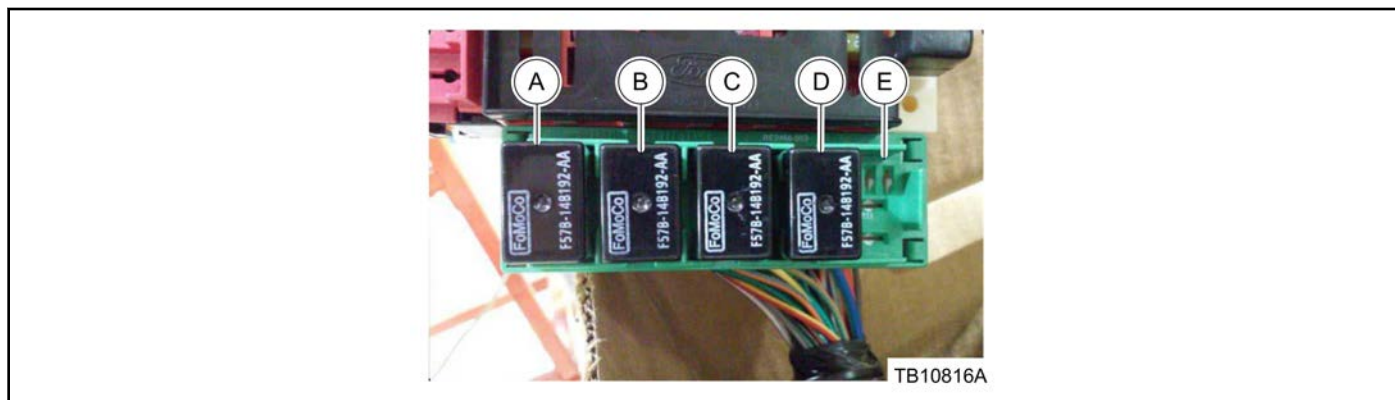


Figure 1 - Article 16-0059

- A - Trailer Tow Right Turn
 - B - Trailer Tow Left Turn
 - C - Right Turn
 - D - Left Turn
 - E - Empty
3. Install new 4-terminal relays in the CJB in positions A, B, C and D. (Figure 1)

PART NUMBER	PART NAME
9L2Z-14N089-A	Terminal Relay Assembly (4 req)

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

OPERATION	DESCRIPTION	TIME
160059A	2011-2015 F-59 Commercial Stripped Chassis: Verify Operation And Replace Relays Following The Service Procedure (Do Not Use With Any Other Labor Operations)	0.3 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
14A411	42